

Eligibility Factors: 8/1/2015 – 12/31/2015

Per Act 12 of 2015, 911 funds shall only be used for reasonable necessary costs that enhance, operate, or maintain a 911 system. Below is a list of Cost Types and Cost Categories that funds may be used for during the interim period of 8/1/2015 – 12/31/2015.

COST TYPE:	COST CATEGORY:	ELIGIBLE USES:
PERSONNEL	Salaries/Benefits	Salary or benefit costs directly associated with personnel operating a 911 system. Please Note: <i>If personnel have duties outside of 911, only the percentage of time related to 911 duties is eligible for funding.</i>
	Training/Travel	Training course and associated travel costs (transportation/lodging/meals) for personnel directly associated with operating a 911 system to attending training and continuing educational courses related to 911 service delivery.
	Pre-Employment Costs	Costs associated with the recruitment, hiring and screening of new hire candidates, including physicals and other required tests.
	911 Professional Associations	Annual costs for 911 personnel to join or maintain membership in a 911 professional association or subscription fees for 911-related publications.
	Professional Services	Services procured from a vendor to include, but not limited to: procurement assistance, system integration/implementation support, system design and planning, information technology, PSAP operational policy development, fund management and program management.
COMPUTER AIDED DISPATCH (CAD)	CAD Hardware/Software/Workstations	CAD server hardware, software, peripherals (including printers, monitors, keyboards, and mouse), and workstations to support processing of CAD events from initial call entry to final disposition. Software includes CAD modules, interfaces (e.g., paging, CAD-to-CAD, etc.), cybersecurity, etc. Any workstations that support 911 service delivery are also eligible uses.
	CAD Maintenance	Costs for annual service contracts for CAD hardware/software maintenance.
	Call Taking Protocol/Quality Assurance	Costs for Emergency Medical/Fire/Police Dispatch (EMD/EFD/EPD) system, software, or maintenance, as well as CAD system integration.
	Mobile Data System	Equipment located at the PSAP to enable and connect mobile data systems.
	Records Management System (RMS)	Required CAD interfaces or modules systems that interface with RMS records storage or usage, including, EOC software, web publishing, and field reporting systems for response agencies.

CALL PROCESSING EQUIPMENT (CPE)	CPE Hardware/Software/Workstations	CPE server hardware, software, peripherals (including printers, monitors, keyboards, and mouse), and workstations to support 911 call processing. Costs include those for ANI/ALI controllers, automatic call distribution (ACD), and CPE workstations located at backup facilities, administrative workstations, and/or remote workstations.
	CPE Maintenance	Costs for annual service contracts for CPE hardware/software maintenance.
	Headsets	Operator headsets used with the CPE phone system.
	Call Accounting/Telephony Management Information System (MIS) Software	Costs to implement MIS system that monitors call activity, logs call activity to a database, and permits canned report generation. Includes MIS server hardware, software, peripherals (including printer, monitor, keyboard, and mouse), and/or annual subscription costs for a third-party hosted solution.
	Interpretation Service	Monthly or annual services procured from a vendor to provide on-demand language interpretation.
	Master Clock/Time Sync Equipment	Costs for a “master time source” that generates and synchronizes accurate time for clock displays, computer systems, or other equipment.
RADIO SYSTEMS	Radio Consoles/Radio System Software	Radio consoles and system components located at the PSAP are eligible costs.
	Headsets	Operator headsets used with the integrated radio/CPE phone systems.
	Radio Console Maintenance	Costs for annual service contracts for radio console software maintenance.
	Radio Tower Site Maintenance	For radio tower sites owned by the PSAP or the County, costs for annual maintenance contracts and emergency radio tower site service repairs.
CONNECTIVITY/INFRASTRUCTURE	Wired or Wireless Connectivity	Costs to provision connectivity between the call origination services, PSAPs and other public safety entities, including (but not limited to): wireline trunks/lines, wireless trunks, fiber optic circuits, microwave links, administrative lines, tandem trunks, ring-down circuits, and tandem trunks. Connectivity supports transport of 911 callers and/or information.
	Emergency Services IP Networks (ESInet)	Transport and connectivity costs to connect multiple PSAPs together in a regional or state-level ESInet, including hardware, software, networking equipment, security appliances/software, and/or third-party services for hosted solutions.
	Maintenance	Costs for service contracts for connectivity hardware/software maintenance.
VOICE/DATA RECORDER	Digital Voice/Data Recorder	Server hardware, software, peripherals (including monitor, keyboard, and mouse), and workstation(s) to support voice/data (logging) recorder system OR annual subscription costs for a third-party hosted solution.
	Maintenance	Costs for annual service contracts for voice/data (logging) recorder system.

GEOGRAPHIC INFORMATION SYSTEM (GIS)/MAPPING	GIS Hardware/Software/Workstations	GIS server hardware, software, peripherals (including printers/plotters, monitors, keyboards, and mouse), and workstations to support GIS data creation and maintenance.
	GIS Data Development, Assessment, Maintenance, and Professional Services	Services procured from a vendor to support the creation, assessment, improvement, and maintenance of 911-related GIS data and data layers.
	Map Workstation Display	Workstation, including keyboard and mouse, used to display a GIS map.
FACILITIES	Uninterruptable Power Supply (UPS) Power	Backup power supply, including transfer and bypass switches, and power conditioning in the event of a commercial power failure or fluctuation at the primary or backup PSAP.
	Workstation UPS	Individual UPS devices used to support workstations not otherwise covered by a facility-based UPS system.
	Emergency Power Generator	Generator and fuel costs for emergency power generation.
	Heating, Ventilation, and Cooling (HVAC)	Environmental control of temperature and humidity within the PSAP and PSAP equipment room.
	Access Control/Security Systems	Costs to acquire or maintain access control and other security systems for PSAPs and radio tower sites (owned by the PSAP or County). Includes costs for keys, access cards, card readers, cameras, video monitors/recording equipment, and controller systems.
	Relocation Expenses	Transportation and other costs associated with moving 911 operations to another facility during a planned transition or emergency situation.
	Rent	Payments made for use of a facility, equipment or service in support of 911 service delivery. Rent for PSAP facilities and PSAP-/County-owned remote radio sites are included.
	Utilities	Public utility costs associated with power, water, and sewer services.
	Services Contracts/Maintenance	Costs for annual service contracts for UPS, generator, or HVAC maintenance.
OFFICE OPERATIONS	Workstation Furniture	Furniture that houses PSAP workstation equipment at the positions where the primary call taking and dispatch functions occur.
	Workstation Chairs/Chair Mats	Workstation seating for the primary PSAP call taking and dispatch positions.
	Office Equipment	Costs for typical office equipment, such as copiers, paper shredders, fax machines, and laminators.
	Office Supplies	Costs include those office supplies used for 911 operations.
	Internet Access	Costs to provision Internet access for use in 911 operations.
	Audit	Services procured from an independent audit firm for the purposes of conducting audits of 9-1-1 related revenues and expenditures.

MASS NOTIFICATION SYSTEM	Public Alerting/Warning System	Hardware, software, peripherals (including monitor, keyboard, and mouse), and workstation(s) to support a mass notification, public alerting/warning system OR annual subscription costs for a third-party hosted solution.
PUBLIC EDUCATION	Public Education	Costs include any materials that educate the community on 911 issues, such as the appropriate use of 911. Includes printing costs and postage for educational mailings and materials.
CONTRACTED SERVICES	Call Taking and Dispatch Contract Fees	Costs include those fees paid to another PSAP for handling of 9-1-1 calls.