



## 9-1-1 Advisory Board Meeting Summary

Thursday, June 1, 2023

10:30 a.m.

Hybrid/In-Person & Virtual – WebEx Meeting

### I. Call to Order

- Mr. Jeffrey Boyle, Executive Deputy Director, Pennsylvania Emergency Management Agency called the meeting to order at 10:35 a.m.

### II. Roll Call

- Mr. Jeffrey Boyle, Executive Deputy Director, Pennsylvania Emergency Management Agency
- Major Christopher Paris, Acting Commissioner, Pennsylvania State Police
- The Honorable Commissioner Nate Silcox (Designee), Chairman of Veterans Affairs & Emergency Preparedness Committee of the Senate
- Mr. Jeff Cavanaugh, (Designee), Minority Chairman of the Veterans Affairs & Emergency Preparedness Committee of the Senate
- The Honorable Representative Jared Solomon, Majority Chairman of Veterans Affairs & Emergency Preparedness Committee for the House of Representatives
- The Honorable Representative Mark Gillen, Minority Chairman of Veterans Affairs & Emergency Preparedness Committee for the House of Representatives
- Ms. Nadine Dodge (Designee), Mayor of a city of the first class, City of Philadelphia
- Chief Matt Brown (Designee), County Executive of a county of the second class, Allegheny County
- The Honorable Commissioner Robert Harvie, County Commissioner of the second class, Bucks County
- The Honorable Commissioner Pamela Tokar-Ickes, County Commissioner of the fifth, sixth, seventh or eighth class, Somerset County
- The Honorable Commissioner Mark Hamilton, County Commissioner of the fifth, sixth, seventh or eighth class, Tioga County
- Ms. Kelly Collins, 9-1-1 Coordinator of a city of the first class, Philadelphia County
- Mr. Gary Thomas, 9-1-1 Coordinator of a county of the second class, Allegheny County
- Mr. Tim Boyce, 9-1-1 Coordinator of a county of the second-class A, Delaware County
- Mr. Matthew Hobson, 9-1-1 Coordinator of a county of the third or fourth class, York County
- Mr. Jeffrey Porter, 9-1-1 Coordinator of a county of the fifth, sixth, seventh or eighth class, Wyoming County
- Ms. Jolene Burkhardt, 9-1-1 Coordinator of a county of the fifth, sixth, seventh or eighth class, Indiana County
- Acting Commissioner Thomas Cook, Office of the State Fire Commissioner
- Mr. Mike DeMatt, State Geospatial Coordinating Board
- Mr. David Holl, Pennsylvania Chief of Police Association
- Mr. Anthony Deaven, Pennsylvania Health Services Council
- Mr. Thomas O'Donnell, Pennsylvania Fire and Emergency Services Institute
- Mr. Chad Aucker, Association of Public-Safety Communications Officials
- Mr. John Geib, Pennsylvania Chapter of the National Emergency Number Association
- Mr. Frank Jannetti, Jr., Keystone Emergency Management Association
- Mr. Kevin Ressler, Pennsylvania Professional Fire Fighters Association
- Mr. James Fox, Firefighter's Association of the State of Pennsylvania

- Mr. Richard Pomerantz, Pennsylvania State Association of Township Supervisors
- The Honorable Commissioner Nate Silcox, Pennsylvania State Association of Township Commissioners
- Mr. Don DeReamus, Ambulance Association of Pennsylvania

### III. Opening Remarks

- The Honorable Representative Jared Solomon, Majority Chairman of Veterans Affairs & Emergency Preparedness Committee for the House of Representatives announced that a hearing for 911/988 initiatives will be held on Monday (June 7, 2023).
- The Honorable Representative Mark Gillen, Chairman of Veterans Affairs & Emergency Preparedness Committee for the House of Representatives noted the importance of the hearing.
- The Honorable Commissioner, Nate Silcox (Designee) on behalf of Senator Mastriano, Chairman of Veterans Affairs & Emergency Preparedness Committee for the House of Representatives, noted the reauthorization of the 911 legislation and preference for efforts to occur on this matter in the Fall.

### IV. ACTION ITEM: Motion by Kelly Collins and seconded by Frank Jannetti, Jr. to approve the minutes of the March 9, 2023, 9-1-1 Advisory Board meeting as presented. **Motion passed.**

### V. PEMA 9-1-1 Program Update

*Deputy Executive Director Jeffrey Boyle presented the following:*

- **An overview of Governor Shapiro’s 23/24 Budget Proposal was provided:**
  - 911
    - Proposal **would raise 911 fee to \$1.97** (*effective 1/1/2024*).
    - Fee would be adjusted annually for inflation
    - Distribution percentages (83%, 15%, 2%) would remain in place
    - Sunset date would be extended to 1/31/2029
  - 988
    - **Separate 988 fee of \$0.06** established
    - Met with FCC to confirm actions to prevent 911 fee diversion are adequate (establishing separate fee, separate funds, separate process, etc.)

*Honorable Representative Mark Gillen noted that reauthorization of the 911 legislation is a priority.*

*Honorable Commissioner Mark Hamilton indicated that CCAP membership supports the reauthorization but prefers a \$2.30 fee with a \$0.15 increase each year to 2029.*

- **911 Legislation Reauthorization Resources**
  - PEMA, CCAP, APCO, NENA, and KEMA collectively developed the 911 Service in PA: An Overview: document. The document offers an overview of Pennsylvania’s 911 Program along with accomplishments, challenges, and opportunities for our 911 system.
  - Legislative Budget & Finance Committee (LBFC) Study: Senate Resolution 96: The LBFC examined the administrative, operational, and financial performance of the 911 system at both the state and county levels and made recommendations on the reauthorization of the 911 legislation. The LBFC report received a 2023 National Legislative Program Evaluation Society Impact Award.
- **#IAm911 Next Steps**
  - Selected 3 telecommunicators to feature in this round

- Production shoot scheduled for August 16<sup>th</sup> at York 911
- Spots expected to begin airing in Fall 2023
- **Updating Statewide 911 & GIS Strategic Plans**
  - Documents provide plans and priorities to implements NG911 Service
  - Efforts underway to update plans to focus on additional aspects of NG911
  - Participation of Board and counties to review and comment on these documents is an important component of updating these plans.
- **Federal Reporting Requirements**
  - US DOT National 911 Profile Report – Due June 2<sup>nd</sup>
    - PA: 1 of 19 states that has filed as of 5/23
    - Measures status & planned capabilities (NG911 status, training, protocols)
    - <https://www.911.gov/issues/911-stats-and-data/>
  - FCC – NET 911 Act – Due June 30<sup>th</sup>
    - Required to maintain eligibility for fed. funds
    - Focuses on state spending & eligibility rules
    - Data reported inconsistently among states
    - <https://www.fcc.gov/general/911-fee-reports>
- **Federal News**
  - May 2023: FCC expected to issue draft rules for NG911 service at June 8<sup>th</sup> meeting
    - Would require carriers to transmit all calls in IP format to the POIs designated by the 911 authority
    - Would establish a cost demarcation point for NG911 service in the absence of a defined cost recovery framework
    - FCC is accepting comments on the proposed rules
  - May 2023 – House Energy and Commerce Committee moves the Spectrum Reauthorization Act forward
    - Recurring efforts to provide federal funding for NG911
    - Would provide up to 14.8 billion for NG911 through the auction proceeds
    - The bill is tied to spectrum auctions; not likely to provide near term assistance as structured
    - 2019 federal NG911 grant came from 2012 federal legislation involving spectrum auctions

## VI. 911 System Regionalization Progress

*Frank Jannetti, Jr. , Mercer County and Robert McLafferty, Butler County presented on regionalization progress in Butler, Mercer, Lawrence, & Venango Counties.*

- **4 counties have worked together to implement a complete shared CAD system project**
  - Benefits include:
    - Cost savings
    - Reduced time to dispatch across county
    - Real time situational awareness including available resources
    - Shared mapping
    - Hot seating
    - 3 of the 4 counties will be on the same radio system
    - All 4 counties are on the same phone system
    - All the 4 counties are on the same CAD
  - 4 counties worked together to overcome the following challenges

- Diverse counties with different procedures, guidelines, and units
- Pricing structure
- Agreements
- CAD nature codes needed to be the same (1000 codes paired to 200)
- Training needed to be shared
- Project demonstrates the impact of supportive legislation and statewide interconnectivity funding

*Jeff Boyle highlighted that 54 PSAPs in Pennsylvania engage in some form of a shared project which has been facilitated by supportive legislation and statewide interconnectivity funds.*

## **VII. 911 Advisory Board Subcommittee Updates:**

### **Funding Subcommittee – 2023 Goals and Objectives**

*Deputy Director Jeffrey Boyle presented the following Funding Subcommittee update:*

- **15% planning: 2023-2025 funding cycles**
  - Assist PEMA with obtaining information to define allocations
  - Advice/recommendations to help PEMA define 15% funding responsibilities in NG911 environment
  - **PEMA’s target is to define 2023 awards by 8/31/2023**
- **Suggestions for more effective ways to procure services and manage costs**
  - Leverage ESInet for cost/operational efficiencies (RFP for CHE Solution)

### **Technical Subcommittee – 2023 Goals and Objectives**

*Bill Shertzer presented the following Technical Subcommittee update:*

- **Shared Hosted - Cloud or Data Center based CHE Request for Information (RFI)**
  - RFI released July ‘22
  - The purpose of the RFI is to assist PEMA with formulating potential CHE project requirements for the Commonwealth
  - 11 written responses received supplemented by 4 vendor presentations to support PEMA’s efforts to become aware of and knowledgeable about CHE solutions.
  - Potential next steps: produce a solicitation for CHE solutions as a service

### **Operations Subcommittee – 2023 Goals and Objectives**

*Jeff Garner presented the following Operations Subcommittee update:*

- **“On the Job and Off” provided a 45-minute informational presentation at the April meeting**
  - Mental Health focused training
  - Online training for first responders which includes telecommunicators/911 staff
- **988**
  - A few subcommittee members and other 911 representatives continue to participate in the 911/988 Working Group meetings
  - Updates are provided during subcommittee meetings to maintain awareness with the progression of the 988 implementation process
- **Minimum Requirements Review**
  - The 911 Training, Certification, and QA/QI Requirements document is reviewed annually by the subcommittee.
  - The next review period will begin at the July subcommittee meeting

- **Additional discussion topics**
  - Staffing crisis
  - PSAPTC migration to the PSAP Portal

*John Geib noted that Bucks County received an MOU from a local 988 office and expressed concern especially in that it seemed early for this. Jeff Boyle explained that at a recent 911/988 meeting it was mentioned that the vendor (Vibrant) may have generated these as a recommendation to the 988 centers. They are not mandatory to be signed by a PSAP.*

## **VIII. Next Generation 911 Project Update**

*Christine Smith, Comtech, presented the following activity:*

- **NG911 Project Achievements**
  - **Project indicator**
    - 3 regions (Northern Tier, Southwest, South Central Mountain) live with NG911
    - 28 counties (42%) migrated to the State ESInet, update complete
    - 3,744,450 (29%) of population in Pennsylvania live with NG911
  - **North Central**
    - Q2 achievements included:
      - Network design complete
      - Pre-migration activities scheduled
    - Continuing activities include Application Training, Preparation for Acceptance Testing. Target migrations: July – September 2023
      - Will include first Zetron phone system involved in a migration
  - **South Central**
    - Q2 achievements included:
      - PSAP kickoff calls
      - Phase 1 PSAP meetings scheduled
      - Fiber builds complete by end of June
    - Continuing activities include
      - Migration readiness meetings (Phase 1) (September).
      - CHE RFP for Franklin, Dauphin, Adams, and Cumberland (Phase 2)
      - Call flow and policy decisions
      - GIS/ALI progress
  - **SEPA**
    - Q2 achievements included:
      - Regional kickoff
      - Individual PSAP kickoff meetings scheduled (by end of June)
    - Continuing activities include
      - Call flow and policy decisions
      - GIS/ALI progress
      - Migration readiness meetings
  - **NECORE**
    - Q2 achievements included:
      - Fiber build/IRU applications and scheduling
      - Meeting regarding network design and CHE upgrade

- Continuing activities include
  - NG911 Project kick-off meeting (July)
  - Call flow and policy decisions
  - GIS/ALI progress
  - Will include first Solacom phone system migration

**IX. New Business**

None

**X. Public Comments**

None

**XI. Adjournment**

Motion by Mr. Gary Thomas to adjourn the meeting and second by Commissioner Mark Higgins at 11:47 a.m. Motion passed.

**Next 911 Advisory Board meeting is Thursday, September 7, 2023, at 10:30 am.**