



pennsylvania

EMERGENCY MANAGEMENT AGENCY

Operations Subcommittee Meeting

Thursday, September 7, 2023

09:30am

Call to Order / Roll Call

- **Call to Order:** The meeting was called to order at 09:35am and was held in person and virtually via Microsoft Teams.

Meeting Items

- **Roll Call:** There were 17 attendees with (seven) 7 NG911 Regions represented which met the requirement for a voting quorum. Subcommittee members attending the meeting:

Operations Subcommittee	
Scott Krater	Schuylkill County
Justin Markell	Carbon
Jonathan Gray	Central Susquehanna Regional
Alex Karpinski	ECEN
John Durlin	Erie County (Vice-Chair)
Stephanie Scrivo	McKean County
Ann Weller	Lancaster County (Chair)
Sara Sloat	Lancaster County
Norm Spackman	Centre County
Marvin Watkins	Montgomery County
Nashia Roper	Philadelphia (FD)
Deb Kiker	Philadelphia (PD)
Cheryl Walker	Philadelphia (PD)
Ayanna Chapman	Philadelphia (PD)
Angela Mayes	Philadelphia

Eugene Good	Westmoreland County
Jolene Burkhardt	Indiana County
Ray Blouch	PEMA 911 Office (<i>Subcommittee Liaison</i>)

Leadership Comments

- **Subcommittee Chair comments:** Ann Weller thanked those attending the meeting for taking time out their schedules for their participation.
- **PEMA 911 Office Comments:** Ray Blouch thanked the members for their efforts in finalizing the requirements document for approval.

Minutes

- Scott Krater motioned with a second from Gene Good to approve the minutes from the previous meeting. All regions present at the meeting approved.

Unfinished Business

- **Minimum Requirements Review:** The document review for 2024 continued with a final look at the draft to determine any issues that needed to be clarified. No items were noted.
- Scott Krater motioned with a second from Gene Good to approve the requirements document. All regions present at the meeting approved with no opposition.

New Business

- The Subcommittee discussed some ideas for future goals:
 - Further discussions on 988 including the wish for some presenters at state and regional meetings.
 - Working on issues involving misdirected calls.
 - Working with major carriers involving geo-routing.
 - Blind transfer issues involving 988 and the PSAPs.
 - Further discussions on recruitment and retention issues for the PSAPs.

Good of the Order

- Ann Weller stated she was looking forward to seeing members at the upcoming PA NENA Fall Conference on September 13, 2023 in State College.

Next Meeting

- The next meeting is scheduled for Thursday, October 7, 2023 at 0930 a.m. This meeting will be a virtual only meeting.

Adjournment

- The meeting was adjourned at 10:03am after a motion from Scott Krater and Sara Sloat.