

**9-1-1 Technical Sub-Committee  
Conference Call  
January 24, 2023  
10:00 a.m. – 11:00 a.m.**

---

**Agenda - MINUTES**

---

- Roll Call
- NG911 Project Update
  - General Update
    - WESTCORE migration Status
    - Future schedule/direction

4 migrations have occurred in Westcore, Butler, Westmoreland, Venango and Mercer. Known/identified VESTA issues have been seen at these sites. In addition to the identified VESTA issues, we encountered an issue with ATT Mobility calls presenting an ALI screen with either PH2 data then a shell record or a shell record then a PH2 pop, 1 to 2 seconds apart. Intrado, ATT's wireless database provider was able to remedy this by making a change to their system on a per PSAP basis. We have established a process and continue to tweak the process for future occurrences to engage Intrado to remedy the issue when identified at migration.

- VESTA Upgrade – 8.0
  - Release 8.0 is available – Suggest working with your CHE vendor to get this scheduled
    - Will remedy known issues when migrating to NG911
      - Abandoned call presentation on a shared system – Calls abandoned under 1 - 5 seconds
      - VOIP Class of Service use

8.0 is GA and suggest PSAPs reach out to their CHE providers to get this scheduled as the identified VESTA issues are remedied in this new release. PSAPs in the South Central region, NECORE region and SEPA region are not pressed to get this in as their migration is scheduled in the future. SCM will likely not be able to get the upgrade accomplished prior to their scheduled migration. North Central may be able to. It is not necessary to go to 8.0 in order to migrate but the

known issues will be their but there are work around to eliminate or alleviate the identified problems.

Steve advised they recently went to 7.9 and asked Motorola about an upgrade to 8.0 they were advised they are likely looking several months out potentially Q3.

Question also asked if other PSAPs have migrated to this release. Advised Motorola advised other PSAPs in the nation have migrated to this release and are on it. Follow-up, whether we know if there were issues identified by these PSAPs who have been migrated or not. Will asked Motorola for a list of PSAPs who have migrated to version 8.0 and try to reach out to see if they have encountered any issues.

Question asked if Motorola considers this a major upgrade? Bill to follow-up with Motorola.

- RFI – Cloud/Data Center Hosted CHE
  - Comments/Feedback
  - Next Steps
    - State Procurement?
    - Clarifying questions
    - Presentations

Looking for comments or feedback on the RFI responses. Members asked to submit the RFI respondents they would like to see presentations from. Asked to have this information back to Bill by email by February 3. Will then work to schedule presentations.

- 120B
  - Status Update

Minimum requirements need evaluated to ensure NG911 considerations are addressed in regulation or legislation

- 2023 Membership

Memberships changes for each region should be submitted to Bill

- Round Table

Jeff Boyle advised along with the Stateside 911 Plan the Statewide GIS plan is also being updated. Acknowledged the work being done by everyone to get the GIS data completed.

Bill advised PSAPs are working on the GIS data development, the sooner the data can be critical error free and the SSAP and RCL data at a high percentage, the sooner Comtech can begin to compare the legacy ALI records to the GIS data and spatial MSAG and begin to

clean up the legacy ALI data allowing for a higher percentage of data loaded to the Comtech ALI

Adam advised Westmoreland's experience is to make sure you are working with you neighbors to establish an agreed upon PSAP boundary. This has taken longer than anticipated for them.

- Next Meeting
  - TBD – Normal schedule is conflicting with NG911 Migrations

Next meeting will be an off cycle call due to conflicts with the NG911 Migration schedule. Call will likely be the week of February 6. But not Tuesday February 7. Identify the RFI respondents submitted for presentations.