



9-1-1 Advisory Board Meeting Summary
Thursday, September 22, 2016, 10:00 a.m.
Pennsylvania Emergency Management Agency (PEMA) Headquarters
1310 Elmerton Avenue, Room 112
Harrisburg, Pennsylvania 17110

I. Roll Call:

Director Richard D. Flinn, Jr., Pennsylvania Emergency Management Agency
Mr. Robert F. Mateff, Sr., Deputy Director 9-1-1, Pennsylvania Emergency Management Agency
Major Diane Stackhouse (Designee) Commissioner, Pennsylvania State Police
The Honorable Randy Vulakovich, Chairman, Senate Veterans Affairs & Emergency Preparedness Committee
Mr. Ron Jumper (Designee) Minority Chairman of Veterans affairs & Emergency Preparedness Committee of the Senate
Mr. Stephen Barrar, Chairman of Veterans affairs & Emergency Preparedness Committee for the House of Representatives
Mr. Michael Vest (Designee), County Commissioner of second class A, Montgomery County
The Honorable Jim Hertzler, County Commissioner of a county of the third or fourth class, Cumberland County
The Honorable Mark McCracken, County Commissioner of the fifth, sixth, seventh, or eighth class, Clearfield County
The Honorable Robert Snyder, County Commissioner of the fifth, sixth, seventh or eighth class, Forest County
Mr. Mitchell Yanak, 9-1-1 Coordinator of a city of the first class, Philadelphia County
Mr. Gary Thomas, 9-1-1 Coordinator of a county of the second class, Allegheny County
Ms. Audrey Kenny, 9-1-1 Coordinator of a county of the second class A, Bucks County
Mr. Gary Hoffman, 9-1-1 Coordinator of a county of the third or fourth class, Monroe County
Mr. Chris Clark, 9-1-1 Coordinator of a county of the fifth, sixth, seventh, or eighth class, Jefferson County
Mr. Frank Jannetti, 9-1-1 Coordinator of a county of the fifth, sixth, seventh, or eighth county, Mercer County
Mr. David Screven, Pennsylvania Public Utility Commission
Mr. Frank Baier, (Designee) Governor's Office of Administration
Mr. Stephen Shaver, Pennsylvania Fire and Emergency Services Institute
Mr. Scott Krater, Association of Public-Safety Communications Officials
Ms. Ann Weller, Pennsylvania Chapter of the National Emergency Number Association
Mr. Todd Lake, Keystone Emergency Management Association
Mr. James Stewart, (Designee) Pennsylvania Wireless Association
Mr. Steven Samara, Pennsylvania Telephone Association
Mr. John Wilkes, Jr., Pennsylvania State Association of Township Supervisors
Mr. Marcus Brown, Member of the General Public

II. The minutes of the June 9, 2016, 9-1-1 Advisory Board meeting were accepted

III. Sub-committee Reports and Discussion

Technical Subcommittee

The subcommittee is drafting 9-1-1 standards and best practices using existing standards from national organizations like National Emergency Number Association (NENA), Association of Public-Safety Communications Officials (APCO), Federal Communications Commission (FCC), Institute of Electrical and Electronics Engineers (IEEE), etc. The subcommittee hopes to release draft standards documents prior to the December 2016 meeting in alignment with the Statewide 9-1-1 Strategic Plan.

Training and Certification Subcommittee

Training and Certification subcommittee kicked off in August 2016. They are currently reviewing existing and national standards. Envisioned is a one stop shop for all training needs. PEMA must insure all staff, whether at the Public-Safety Answering Point (PSAP) or PEMA, has the knowledge to perform their job duties.

Quality Assurance/Quality Improvement Subcommittee (QA/QI)

The subcommittee members have been sharing best practices. They are confident they can set QA/QI standards that are achievable. A face-to-face meeting will be held at PEMA on October 5, 2016. The October meeting should produce draft standards to be presented at the December 9-1-1 Board meeting.

Funding Formula Subcommittee

The subcommittee recommended a formula for 2017 and the definition of a call to the Board which was subsequently adopted by PEMA. The focus of the subcommittee is now standardized call accounting across the Commonwealth. Call volume is currently not being reported in uniform manner. Specifications for a Commonwealth wide solution are in the process of being refined in the Request for Proposal (RFP) document.

IV. Review of PSAP Interconnectivity (15 percent) Funds and Discussion

\$45.5 million is currently available for statewide interconnectivity. It is estimated that \$57 million will be available after the 2016 third quarter revenue is received. The total of the submitted applications is approximately \$134 million. PEMA has recommended supporting \$50 million in projects in 2015. PEMA will vet the recommended projects (\$50.4 million) to finalize the project scope and award amounts. PEMA expects reviews to be completed by the end of October 2016 with the understanding that some larger projects may require additional time.

Comments

- Bud Mertz, Westmoreland County, asked for reconsideration for a microwave connection between Westmoreland and Somerset counties.

- Todd Lake, Keystone Emergency Management Association (KEMA), KEMA supports interconnectivity to Emergency Operations Center (EOC)/PSAP, Computer Aided Dispatch (CAD) regionalization and stepping back and getting the statewide interconnectivity funding process right the first time. They do not support using statewide interconnectivity funds for single county, radio, or construction projects.

V. Statewide 9-1-1 Strategic Plan

Prior to the meeting, Board members were provided a final draft of the Statewide 9-1-1 Strategic Plan. The final draft was developed after review and comments from the PSAP community and other stakeholders were considered.

A motion was made to recommend adoption of the Statewide 9-1-1 Strategic Plan by Chris Clark, Jefferson County and seconded by Mitchell Yanak, 9-1-1 Coordinator for the Philadelphia County. The motion carried unanimously. PEMA adopted the Statewide 9-1-1 Strategic Plan.

VI. GIS

Justin Smith, a member of the technical subcommittee from Cumberland County, spoke on the importance of GIS in Next Generation 9-1-1 (NG9-1-1). Geospatial information is required for call routing in a NG9-1-1 environment. The technical subcommittee has provided PEMA with a second set of comments on the draft NG9-1-1 GIS Strategic Plan. A second GIS workshop including PEMA, GIS Pros, and the Geospatial Board will be scheduled soon. PAMAP collection of imagery ended in 2008. Some counties are still using this old data. A commonwealth wide enterprise solution for imagery would save many dollars. The consensus of the board was that up to \$3 million of statewide interconnectivity money be set aside annually for imagery.

VII. New Business

- Mitch Yanak, City of Philadelphia, would like future consideration on funding other entities within urban areas that assist as backup call taking and dispatching operations for 9-1-1. First Responders contact 9-1-1 too, their portable radios are critical to 9-1-1 service; it is burden on counties to manage costs for manufacturer end-of- life scenarios. He would also like to see funding for mobile data terminals and radio handheld equipment.
- 9-1-1 Board 1-year appointments-entities will be contacted to renew or give recommendations for new members.
- The 9-1-1 audit contract has been awarded to Maher Duessel. An audit for each PSAP will be complete in 2017. Upon completion of 2017 audits, audits will be performed at the rate of one half of the PSAPs each year.
- Next meeting is scheduled for December 15, 2016.

VIII. Adjournment

Meeting adjourned at 13:20.