



**PENNSYLVANIA EMERGENCY  
MANAGEMENT AGENCY**  
2605 Interstate Drive  
Harrisburg, Pennsylvania 17110-9364



March 1, 2007

The Honorable Edward G. Rendell  
Governor  
Commonwealth of Pennsylvania  
225 Main Capitol  
Harrisburg, PA 17120

Dear Governor Rendell:

The Public Safety Emergency Telephone Act (Act 78, as amended by Act 56 of 2003) requires that a report be provided annually to the General Assembly outlining the extent of current 9-1-1 systems throughout the Commonwealth. Counties continued to report the installation of updated telephone, radio and dispatch systems during the past year and their associated costs and expenses. This report provides the information required by the act and addresses the progress achieved.

The process of updating 9-1-1 plans continued in 2006 with the addition of wireless location technology implementation and the associated triennial plan submissions. This past year 69 wireless plans were approved by PEMA (Pennsylvania Emergency Management Agency) bringing all 67 counties and two Act 78 municipalities into compliance. However, much work is still required to bring all Commonwealth 9-1-1 emergency communication systems up to the Phase II level of service. (see Exhibit A, Deployment Status by County)

The enclosed report of collections and expenditures (see Exhibit B, 9-1-1 Cost Report) reflects the continued growth of this program in providing public safety response to Commonwealth citizens. In 2005, the counties and cities expended approximately \$191 million. Last year, more than \$213 million was spent on the program, in excess of \$22 million over the previous year. All who have joined together, county commissioners, city officials, and the emergency response call-takers and providers have made this program what it is today and should be commended for their dedication and perseverance.

If you desire any additional information regarding the Public Safety Emergency Telephone Act, please don't hesitate to contact me.

Sincerely,

James R. Joseph  
Director

JRJ:mrm  
Enclosures



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MANAGEMENT AGENCY**  
2605 Interstate Drive  
Harrisburg, Pennsylvania 17110-9364



March 1, 2007

Honorable Dominic Pileggi  
Senate Majority Leader  
Senate Box 203048  
Harrisburg, PA 17120-3048

Dear Senator Pileggi:

The Public Safety Emergency Telephone Act (Act 78, as amended by Act 56 of 2003) requires that a report be provided annually to the General Assembly outlining the extent of current 9-1-1 systems throughout the Commonwealth. Counties continued to report the installation of updated telephone, radio and dispatch systems during the past year and their associated costs and expenses. This report provides the information required by the act and addresses the progress achieved.

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2605 Interstate Drive  
Harrisburg, Pennsylvania 17110-9364



March 1, 2007

Honorable Dennis M. O'Brien  
Speaker  
House of Representatives  
Room 139  
Harrisburg, PA 17120-2020

Dear Representative O'Brien:

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Director

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## EXECUTIVE SUMMARY

### Legislative History

In 1990, the Pennsylvania General Assembly passed *The Public Safety Emergency Telephone Act of 1990*, commonly referred to as Act 78. The legislation provided for a statewide emergency number, 9-1-1, for "...any individual within this Commonwealth to gain rapid, direct access to emergency aid..." The Act places oversight of the state's landline E9-1-1 system with the Pennsylvania Emergency Management Agency (PEMA). Generally speaking, PEMA has the authority to review and approve or disapprove all county 9-1-1 plans. The PEMA was also authorized to establish performance, technical, and financial standards for county 9-1-1 plans. At the same time, the legislative intent was that the authority and responsibility for landline E9-1-1 service shall be vested with county government.

In 1998, PEMA was given primary oversight of the 9-1-1 program, including the authority to approve or disapprove all 9-1-1 plans, establish training for personnel and technical standards for 9-1-1 systems. Under **Section 3 Telecommunications Management** (a) the agency shall have the powers and duties: (1) to adopt rules and regulations pursuant to the act; (2) the power and authority to promulgate, adopt, publish and use guidelines for the implementation of the act; (9) to establish standards of performance. Consequently, under **Section 4 Counties** are authorized to operationally implement and maintain the 9-1-1 system. Specifically, under Sect 4 (4) to cooperate with the agency; (5) to execute all contracts... and all other necessary documents which may be required in the implementation of the county plan.

In 2003, Act 56 provided PEMA with the legislative authority and responsibility to implement an integrated statewide wireless E9-1-1 plan and system, and provides PEMA with significant oversight of wireless E9-1-1 service through out the Commonwealth. Act 56 of 2003 (i.e., HB 1018) amended Act 78 of 1990 for the following purposes:

- Encourage statewide deployment of Phase I and II in the most efficient and effective manner possible;
- Establish a statewide integrated wireless E9-1-1 state plan;
- Establish a statewide wireless E9-1-1 surcharge and collection thereof;
- Establish a Wireless E9-1-1 Emergency Services Fund for reimbursement of Public Safety Answering Point (PSAP) and wireless carrier costs for Phase I and II;
- Establish a Wireless E9-1-1 Advisory Subcommittee to advise PEMA on wireless E9-1-1 service and issues; and



- Provide PEMA with the authority to oversee the implementation and operation of the integrated statewide wireless E9-1-1 system.

### **Statewide Wireless 9-1-1 Plan**

PEMA introduced the Statewide Wireless E9-1-1 Plan in April 2005. The purpose of a state wireless 9-1-1 plan is to provide PEMA, 9-1-1 Directors, local government officials, and wireless carriers with the guidance needed to achieve the goal of an integrated statewide wireless E9-1-1 system.

PEMA's goals are two-fold. The first goal is to ensure equal and unilateral deployment of wireless E9-1-1 service across the Commonwealth. The second goal is to provide a transition from the current status of wireless E9-1-1 service to an integrated statewide wireless E9-1-1 system, where all Pennsylvania residents have the same level of wireless E9-1-1 service no matter where they live or travel in the Commonwealth.

To date PEMA has accomplished the following goals and objectives:

1. Assessed each county's readiness to deploy Phase II wireless E9-1-1 service.
2. Identified the resources needed to implement Phase I and II statewide.
3. Established technical operating standards for Phase I and II for PSAPs.
4. Established revenue standards for PSAPs.
5. Identified the wireless carriers operating in the Commonwealth and their respective service areas.
6. Developed and implemented a wireless remittance process to ensure maximum carrier compliance, ensure accountability, and achieve efficiencies of operation.
7. Established the method and procedures for wireless E9-1-1 funding for PSAPs and wireless carriers that ensures the long-term solvency and integrity of the Fund.
8. Established the method of and procedures for annual "reconciliation" or "true-ups" of PSAP and wireless carrier cost recovery.
9. Conducted FY 2005-2006 reconciliation for 98% of \$127 million dollars disbursed from the Wireless Fund.



**Fund Status & Disbursements**

PEMA has adopted procedures and an application for PSAPs that wish to receive funding for wireless E9-1-1 service, in accordance with §§11.4 and 11.5 of Act 78, as amended, of the Commonwealth of Pennsylvania. The instructions apply to counties and govern the submission of cost estimates for the Fiscal Year beginning on July 1, 2005, and ending June 30, 2006 (i.e., FY 2006). The instructions and application are provided in a separate document.

This process also applies to counties that have incurred Phase I/II costs dating back to January 1, 1998. PEMA’s intent is to provide funding to every eligible PSAP for 100 percent of their eligible expenses, in the most expeditious manner possible, and subject to the availability of funds in the Wireless 9-1-1 Fund. If sufficient funds are not available, then PEMA will determine the most equitable distribution that is PSAP-neutral, with the goal of 100 percent funding in the most expeditious manner possible and pursuant to §§11.4 and 11.5 of Act 78, as amended.

The following summarizes the financial components for PEMA’s 9-1-1 Program.

**Wireless (ACT 56):**

Net Receipts (July 2004 –Present):	\$ 210,521,806
Interest Received	\$ 4,046,389
<b>TOTAL FUND</b>	<b>\$214,568,195</b>
 Second Year PSAP funding requests	 \$238,516,480
Phase I requests	\$65,310,502
Phase II requests	\$47,874,779
Shared costs/personnel	\$27,707,762
 PEMA Approved funding level	 \$140,893,044
 Disbursements to PSAPs	 \$ 65,474,802

**Wireline (ACT 78):**

2005 Funds Collected	\$105,848,168
2005 Funds Expended*	\$213,869,648

*\*Includes county General Fund contributions.*



## Carrier Cost Recovery Status

PEMA has adopted procedures for carriers to seek funding for their Phase I/II costs in accordance with §§11.4 and 11.5, of Act 78, as amended, of the Commonwealth of Pennsylvania. The instructions apply to wireless carriers and govern the submission of cost estimates for the fiscal year beginning on July 1, 2006, and ending June 30, 2007

(i.e. FY 2007). The instructions also apply for all costs incurred by wireless carriers dating back to January 1, 1998. The procedures and instructions are provided in a separate document.

To date, PEMA has received six wireless carrier cost recovery plans from Verizon Wireless, US Cellular, I-Mobile, Cingular Wireless, Cricket Communications, and Nextel/Sprint. All are eligible for cost recovery with one exception, US Cellular who has yet to deploy. In order for any carrier to be eligible for cost reimbursement, they must be deployed at the Phase I or II level of service. Sprint/Nextel is the only carrier seeking Phase II reimbursement. The following delineates the current financial impact of cost recovery on a Phase level of service basis.

Phase I Recovery Request*	\$1,600,000.00
Phase II Recovery Requests**	\$ 705,000.00

NOTES: \*Cricket Communications, Nextel/Sprint,  
Cingular Wireless & Verizon Wireless

\*\*Nextel/Sprint

## Future Progress & Goals

During the next fiscal year, PEMA will accomplish the following objectives:

1. Continue to identify the costs to each 9-1-1 Center (or county PSAP) to implement Phase I and II, and determine the total statewide costs to county PSAPs.
2. Continue to identify the costs to wireless carriers to implement and operate Phase I and Phase II statewide.
3. Continue to provide assistance to any PSAP/county needing such for the deployment of Phase I and II.



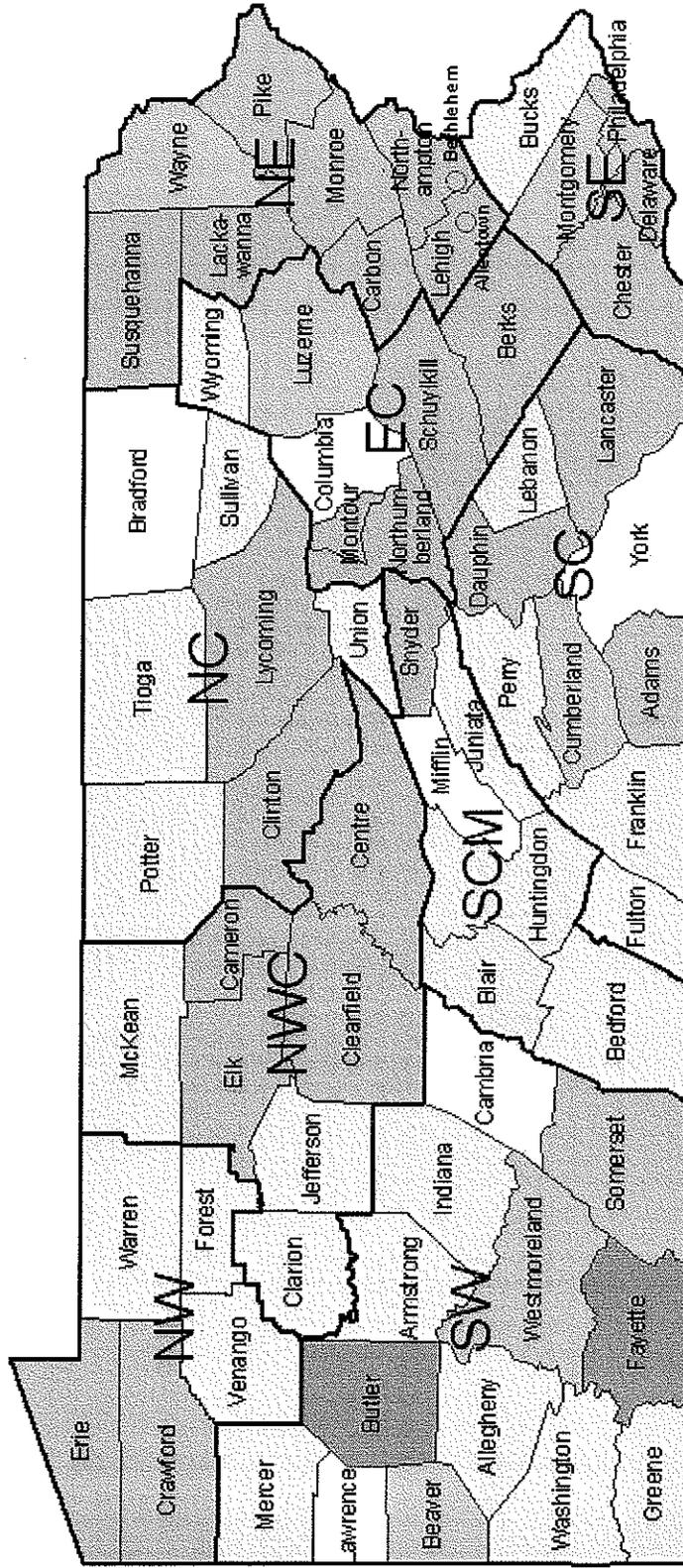
4. Review the progress made by each PSAP/county in implementing Phase I and II.
5. Analyze and study PEMA's staffing needs for wireless E9-1-1 service.
6. Provide adequate training resources for PEMA staff to fulfill their job responsibilities.
7. Establish performance standards for both PEMA and counties/PSAPs to ensure that goals are being met in the most cost effective and efficient manner possible.
8. Finalize FY 2005-2006 reconciliation decisions on a per PSAP basis according to findings and take appropriate fiscal action where needed.

Looking to the future, PEMA will continue its effort to develop appropriate on-line tools to streamline procedures and foster interagency communications.

PEMA's overall goal is to deploy wireless E9-1-1 service in the most cost effective and efficient manner possible, while maintaining local autonomy and control over the day-to-day operations of E9-1-1 service. All aspects of the Plan should be implemented with this goal in sight.

# EXHIBIT A

## PEMA Deployment Status: February 2007 (Current)



Deployment Statistics	
# PSAPs Phase 2 Deployed:	30
# PSAPs Phase 1 Deployed:	12
# Currently Deploying to Phase 2:	5
# PSAPs Phase 0:	27
# Currently Deploying to Phase 1:	2
# Currently Deploying to Phase 2:	6

Deployment Status	
Phase 0	[Color swatch]
Phase I	[Color swatch]
Phase II	[Color swatch]
Deploying from Ph 0 to Ph I	[Color swatch]
Deploying from Ph 0 to Ph II	[Color swatch]
Deploying from Ph I to Ph II	[Color swatch]

# 911 COSTS REPORT - 2006

## Exhibit B

COUNTY	CONTRIBUTION RATE	COLLECTED, INTEREST, AND OTHER INCOME	EXPENDED	PERSONNEL	ACT 56 MONIES APPLIED FOR	ACT 56 MONIES RECEIVED	ACT 78 + Act 56 Total Revenue
Adams	\$1.50	\$752,886.20	\$1,469,973.37	\$932,525.89	\$435,656.11	\$200,914.04	\$953,800.24
Allegheny	\$1.00	\$9,632,209.13	\$18,709,295.89	\$12,821,482.02	\$7,213,284.00	\$3,848,281.96	\$13,480,491.09
Armstrong	\$1.50	\$607,379.61	\$901,877.92	\$496,030.89	\$3,063,730.00	\$581,107.06	\$1,188,486.67
Beaver	\$1.25	\$1,362,790.66	\$2,208,830.00	\$1,930,261.00	\$3,945,014.00	\$886,417.00	\$2,249,207.66
Bedford	\$1.50	\$477,202.68	\$469,326.98	\$258,729.31	\$257,533.00	\$257,533.00	\$734,735.68
Berks	\$1.25	\$3,229,638.18	\$5,008,603.89	\$3,369,371.67	\$1,210,943.56	\$1,780,387.12	\$5,010,025.30
Blair	\$1.25	\$1,099,228.97	\$1,051,616.90	\$945,235.07	\$2,400,000.00	\$847,991.66	\$1,947,220.63
Bradford	\$1.50	\$697,911.10	\$1,221,071.95	\$514,220.00	\$5,072,665.40	\$1,110,973.08	\$1,808,884.18
Bucks	\$1.00	\$4,117,499.00	\$9,548,845.00	\$8,144,184.00	\$4,633,200.00	\$1,357,043.00	\$5,474,542.00
Butler	\$1.25	\$1,260,587.02	\$1,800,000.00	\$1,245,628.00	\$650,000.00	\$560,061.00	\$1,820,648.02
Cambria	\$1.25	\$1,486,820.00	\$4,306,241.00	\$1,588,534.00	\$998,784.00	\$722,538.00	\$2,209,358.00
Cameron	\$1.50	\$64,428.12	\$50,879.00	\$0.00	\$1,880,280.00	\$319,079.00	\$383,507.12
Carbon	\$1.50	\$639,893.83	\$871,512.00	\$543,162.70	\$4,349,809.96	\$1,009,030.60	\$1,648,924.43
Centre	\$1.25	\$998,097.00	\$2,371,459.00	\$1,237,474.00	\$1,864,940.00	\$561,292.00	\$1,559,389.00
Chester	\$1.25	\$4,373,533.00	\$11,904,690.00	\$7,280,683.00	\$6,756,499.00	\$6,480,082.00	\$10,853,615.00
City of Allentown	\$1.25	\$994,523.76	\$2,108,551.81	\$1,637,949.07	\$1,879,154.60	\$758,024.00	\$1,752,547.76
City of Bethlehem	\$1.25	\$715,444.59	\$1,775,672.60	\$1,078,510.30	\$7,492,575.30	\$782,001.66	\$1,497,446.25
Clarion	\$1.50	\$468,058.64	\$535,185.26	\$374,207.66	\$2,327,825.60	\$87,279.16	\$555,337.80
Clearfield	\$1.50	\$778,725.34	\$3,011,622.04	\$1,046,354.74	\$3,346,914.90	\$569,701.63	\$1,348,426.97
Clinton	\$1.50	\$394,469.79	\$1,217,668.86	\$681,646.00	\$1,903,264.00	\$48,064.00	\$442,533.79
Columbia	\$1.50	\$647,404.75	\$1,253,517.77	\$511,318.54	\$1,498,166.82	\$506,102.23	\$1,153,506.98
Crawford	\$1.50	\$911,224.89	\$1,216,516.45	\$672,549.65	\$725,719.00	\$474,570.80	\$1,385,795.69
Cumberland	\$1.25	\$1,923,730.00	\$3,861,891.00	\$2,580,699.00	\$4,671,204.00	\$1,577,273.00	\$3,501,003.00
Dauphin	\$1.25	\$2,858,203.13	\$4,853,464.34	\$3,650,247.96	\$9,780,338.19	\$3,726,544.77	\$6,584,747.90
Delaware	\$1.00	\$4,298,811.00	\$11,237,020.00	\$7,088,457.00	\$2,807,496.00	\$6,717,335.00	\$11,016,146.00
Elk	\$1.50	\$369,535.49	\$994,576.81	\$554,878.19	\$467,642.00	\$185,203.86	\$554,739.35
Erie	\$1.25	\$2,161,654.25	\$2,645,178.04	\$1,147,179.56	\$8,504,141.62	\$615,847.46	\$2,777,501.71
Fayette	\$1.25	\$1,284,544.27	\$2,554,695.01	\$1,061,433.55	\$2,309,125.00	\$1,035,539.18	\$2,320,983.45
Forest	\$1.50	\$43,372.18	\$294,408.73	\$0.00	\$1,674,970.00	\$883,178.42	\$926,550.60
Franklin	\$1.24	\$1,053,290.29	\$2,412,456.55	\$1,035,416.64	\$1,650,064.00	\$1,321,304.00	\$2,374,594.29
Fulton	\$1.50	\$175,980.86	\$234,560.68	\$2,797.50	\$2,475,575.00	\$704,080.16	\$880,061.02
Greene	\$1.50	\$351,872.00	\$832,747.00	\$383,787.00	\$895,086.00	\$307,278.00	\$659,150.00
Huntingdon	\$1.50	\$413,426.21	\$442,816.44	\$293,144.42	\$1,069,272.00	\$1,154,077.34	\$1,567,503.55

# 911 COSTS REPORT - 2006

## Exhibit B

COUNTY	CONTRIBUTION RATE	COLLECTED, INTEREST, AND OTHER INCOME	EXPENDED	PERSONNEL	ACT 56 MONIES APPLIED FOR	ACT 56 MONIES RECEIVED	ACT 78 + Act 56 Total Revenue
Indiana	\$1.50	\$801,151.71	\$1,132,231.63	\$438,005.79	\$245,229.00	\$291,739.94	\$1,092,891.65
Jefferson	\$1.50	\$459,421.07	\$794,602.07	\$496,838.08	\$1,931,506.81	\$521,904.10	\$981,325.17
Junata	\$1.50	\$200,027.94	\$444,707.31	\$341,830.58	\$2,563,249.00	\$911,171.31	\$1,111,199.25
Lackawanna	\$1.25	\$2,055,055.68	\$4,269,248.23	\$1,758,886.89	\$7,222,084.10	\$3,052,444.80	\$5,107,500.48
Lancaster	\$1.25	\$4,004,583.30	\$8,393,336.68	\$6,047,683.81	\$747,468.61	\$4,583,654.30	\$8,588,237.60
Lawrence	\$1.25	\$861,528.71	\$916,763.41	\$566,194.09	\$1,085,171.00	\$141,806.16	\$1,003,334.87
Lebanon	\$1.25	\$889,252.75	\$1,844,476.16	\$1,013,115.95	\$802,757.80	\$198,013.83	\$1,087,266.58
Lehigh	\$1.25	\$1,819,457.00	\$2,229,437.00	\$1,741,640.00	\$8,003,256.93	\$2,506,942.50	\$4,326,399.50
Luzerne	\$1.25	\$2,968,978.04	\$3,546,781.12	\$2,890,354.22	\$1,063,233.00	\$253,227.16	\$3,222,205.20
Lycoming	\$1.25	\$1,022,439.93	\$1,588,378.77	\$1,132,443.25	\$4,219,097.04	\$946,474.30	\$1,968,914.23
McKean	\$1.50	\$473,567.67	\$675,347.00	\$496,825.03	\$1,951,450.80	\$355,666.98	\$829,234.65
Mercer	\$1.25	\$842,929.33	\$1,396,394.00	\$1,122,083.00	\$959,711.00	\$670,676.00	\$1,513,605.33
Mifflin	\$1.50	\$464,818.00	\$1,521,480.00	\$482,897.00	\$4,177,290.00	\$1,020,884.00	\$1,485,702.00
Monroe	\$1.25	\$518,396.00	\$2,934,586.00	\$2,105,718.00	\$6,400,100.00	\$149,730.00	\$668,126.00
Montgomery	\$1.00	\$9,027,796.42	\$11,671,615.00	\$6,123,738.00	\$3,821,010.04	\$1,921,921.78	\$10,949,718.20
Montour	\$1.50	\$190,888.29	\$301,761.00	\$188,280.00	\$525,736.00	\$235,832.82	\$426,721.11
Northampton	\$1.25	\$1,888,781.00	\$4,441,175.00	\$2,639,218.00	\$2,466,923.60	\$838,014.80	\$2,726,795.80
Northumberland	\$1.25	\$584,301.98	\$664,900.00	\$497,000.00	\$4,175,405.03	\$1,712,525.70	\$2,296,827.68
Perry	\$1.50	\$399,959.43	\$406,673.87	\$268,694.94	\$3,299,292.00	\$454,380.64	\$854,340.07
Philadelphia	\$1.00	\$10,152,565.01	\$33,196,469.00	\$20,950,031.00	\$19,586,406.35	\$10,503,878.00	\$20,656,443.01
Pike	\$1.50	\$657,449.17	\$1,081,564.05	\$604,955.41	\$1,452,036.14	\$507,371.21	\$1,164,820.38
Potter	\$1.50	\$206,222.43	\$753,790.42	\$18,364.00	\$11,665,619.32	\$2,195,032.56	\$2,401,254.99
Schuylkill	\$1.25	\$1,165,887.68	\$3,882,746.36	\$1,400,779.73	\$4,662,983.03	\$1,607,084.60	\$2,772,972.28
Snyder	\$1.50	\$329,478.90	\$278,111.78	\$221,597.85	\$4,863,113.46	\$954,965.40	\$1,284,444.30
Somerset	\$1.50	\$778,686.00	\$962,657.00	\$676,346.00	\$1,209,192.00	\$69,082.00	\$847,768.00
Sullivan	\$1.25	\$163,459.61	\$695,053.85	\$30,502.66	\$2,274,360.00	\$809,486.98	\$972,946.59
Susquehanna	\$1.50	\$1,047,707.74	\$1,096,940.85	\$535,161.45	\$193,549.13	\$14,311.23	\$1,062,018.97
Tioga	\$1.50	\$600,154.42	\$1,516,709.03	\$984,474.63	\$6,107,442.39	\$2,249,024.80	\$2,849,179.22
Union	\$1.25	\$464,846.27	\$632,048.65	\$536,997.49	\$4,997,467.00	\$432,427.26	\$897,273.53
Venango	\$1.50	\$590,453.72	\$983,320.16	\$459,532.50	\$2,902,280.00	\$1,144,813.84	\$1,735,267.56
Warren	\$1.50	\$449,933.00	\$648,394.00	\$281,256.00	\$604,460.00	\$604,460.00	\$1,054,393.00
Washington	\$1.25	\$1,689,518.75	\$2,388,396.71	\$1,980,802.55	\$15,760,802.64	\$4,035,621.77	\$5,725,140.52
Wayne	\$1.50	\$726,734.81	\$1,028,372.22	\$468,142.58	\$2,087,212.00	\$897,035.62	\$1,623,770.43

# 911 COSTS REPORT - 2006

## Exhibit B

COUNTY	CONTRIBUTION RATE	COLLECTED, INTEREST, AND OTHER INCOME	EXPENDED	PERSONNEL	ACT 56 MONIES APPLIED FOR	ACT 56 MONIES RECEIVED	ACT 78 + Act 56 Total Revenue
Westmoreland	\$1.25	\$2,748,159.33	\$6,079,028.31	\$3,359,545.37	\$2,449,337.12	\$3,312,412.46	\$6,060,571.79
Wyoming	\$1.50	\$357,913.43	\$867,723.98	\$502,333.00	\$1,700,000.00	\$1,339,653.58	\$1,697,567.01
York	\$1.25	\$3,601,287.81	\$5,227,655.73	\$4,358,109.93	\$3,302,132.00	\$1,720,556.00	\$5,321,843.81
							\$0.00
<b>TOTALS</b>		\$105,848,168.27	\$213,869,648.64	\$319,717,816.91	\$241,689,237.40	\$95,140,363.62	\$200,988,531.89