

COMMONWEALTH OF PENNSYLVANIA



9-1-1 ANNUAL REPORT

CY 2010
FY 2009–10

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EXECUTIVE SUMMARY

The Pennsylvania Emergency Management Agency (PEMA or the Agency), as required by Chapter 53, Emergency Telephone Service, of Title 35 of the Pennsylvania Consolidated Statutes (Chapter 53 of Title 35),

"shall submit an annual report, which may be combined with that required by section 3(a)(5), to the Governor and the General Assembly."

For this report, we conclude all counties in Pennsylvania and the Class 3 cities of Allentown and Bethlehem provide 9-1-1 service for their residents to gain rapid direct access to emergency aid.

In furtherance of the Chapter 53 of Title 35 and the April 22, 2005 Statewide Wireless E9-1-1 Plan, PEMA's stated goals include:

- to ensure equal and unilateral deployment of wireless E-911 service across the Commonwealth; and
- to provide a transition from the current status of wireless E-911 service to an integrated statewide wireless E-911 system, where all Pennsylvania residents have the same level of wireless E-911 service, no matter where they live or travel in the Commonwealth.

PEMA can further report that all of the 69 Public Safety Answering Points (PSAPs) in the Commonwealth are delivering Phase II level service for wireless 9-1-1 callers. In addition, the April 2005 Statewide Wireless E9-1-1 Plan is undergoing a comprehensive review. This initiative will improve upon the current 9-1-1 planning paradigm while ensuring Pennsylvania's eligibility for future federal funding.

The provision of 9-1-1 service to our residents and visitors to the Commonwealth is an ongoing process. Pennsylvania faces many challenges in building upon the success of the wireless service program. Leveraging lessons learned ensures that the migration to Internet Protocol (IP)-enabled Next Generation 9-1-1, the next technological step, upholds the Agency's solemn commitment to *"...maximize advantages of the integration of communications equipment and personnel to minimize costs and effect a more rapid response to emergency situations."*

LEGISLATIVE HISTORY

In 1990, the Pennsylvania General Assembly passed Act 78, *The Public Safety Emergency Telephone Act of 1990*, now referred to as Chapter 53 of Title 35. The legislation provided for a statewide emergency number, 9-1-1, for *"...any individual within this Commonwealth to gain rapid, direct access to emergency aid..."* This Chapter placed oversight of the state's wireline 9-1-1 system with PEMA while vesting *"...(the) authority and responsibility for the creation and implementation of a plan establishing, operating and maintaining adequate facilities for answering emergency calls and dispatching a proper response to a caller's needs in the county government."*

In 1998, Act 78 was amended by Act 17, which expanded PEMA's oversight of the 9-1-1 program, including the authority to approve or disapprove all 9-1-1 plans and establish training for personnel and technical standards for 9-1-1 systems. Under **Section 3, Telecommunications Management**, (a) *"the agency shall have the powers and duties: (1) to adopt rules and regulations pursuant to the act; (2) the power and authority to promulgate, adopt, publish, and use guidelines for the implementation of the act; (9) to establish standards of performance"*. Consequently, under **Section 4, Counties**, counties are authorized to operationally implement and maintain the 9-1-1 system. Specifically, under **Section 4(a)(4)** *"to cooperate with the agency; (5) to execute all contracts...and all other necessary documents which may be required in the implementation of the county plan"*.

In 2003, Act 56 provided PEMA with the legislative authority and responsibility to implement an integrated statewide wireless E9-1-1 plan and system, and provided PEMA with significant oversight of wireless 9-1-1 service throughout the Commonwealth. Act 56 of 2003 amended Act 78 of 1990 for the following purposes:

- Encourage statewide deployment of Phase I¹ and II² in the most efficient and effective manner possible;
- Establish a statewide integrated wireless E-911 state plan;
- Establish a statewide wireless E-911 surcharge and collection thereof;
- Establish a Wireless E-911 Emergency Services Fund for reimbursement of PSAP and wireless E-911 carrier costs for Phase I and II;

¹ Phase I wireless calls are routed to the correct Public Safety Answering Point (PSAP) with the caller's call-back number and the address of the tower processing the call.

² Phase II wireless calls are routed to the correct PSAP with the caller's call-back number and the caller's location in latitude and longitude.

- Establish an E-911 Emergency Services Advisory Committee with a permanent Wireless sub-Committee to advise PEMA on wireless E-911 service and issues; and
- Provide PEMA with the authority to oversee the implementation and operation of the integrated statewide wireless E-911 system.

On July 9, 2008, Act 72 of 2008 was signed into law by Governor Edward G. Rendell and took effect November 6, 2008. Act 72 of 2008 amended Act 78 of 1990 for the purpose of provisioning the collection of a \$1.00 fee on Voice over Internet Protocol (VoIP) users in Pennsylvania. The fee is collected by the VoIP provider and remitted either to the county where service is provided or to the State Treasurer on a monthly or quarterly basis. Act 72 allows VoIP providers to deduct a two percent administrative fee prior to distribution to the counties or a one percent administrative fee prior to remittance to the State Treasurer. The Agency may retain one percent of funds remitted to the State Treasurer for costs incurred in administering Act 72.

On June 29, 2009, Act 6 of 2009 was signed into law by Governor Edward G. Rendell and took effect immediately. Act 6 of 2009 amended Act 78 of 1990 for the purpose of extending the sunset of the Wireless fee from June 30, 2009 to June 30, 2014.

Act 118 of 2010 consolidated the Public Safety Emergency Telephone Act into Chapter 53 of Title 35 of the Pennsylvania Consolidated Statutes. The Chapter further provided for definitions, for the Wireless E-911 Emergency Services Fund related to pre-paid wireless, and for the provision of a study of the 9-1-1 and wireless E-911 funding system to be undertaken by the Legislative Budget and Finance Committee. The study shall consider cost-benefit analysis to determine the cost effectiveness of the systems both within the Agency and the counties. Act 118 also changed the sunset of the Wireless fee on June 30, 2014, to the sunset of the entire Chapter on June 30, 2014.

WIRELESS DEPLOYMENT and POST-DEPLOYMENT ACTIVITY

Deployment Activity

In the FY 2007-08 Annual Report, PEMA reported 55 of the Commonwealth's 69 PSAPs were deployed to the wireless Phase II level; a 48.6 percent improvement over the FY 2006-07 comparable period. During FY 2008-09, 11 counties deployed to wireless Phase II level of service. This deployment activity represented a 20.7 percent improvement from the previous year comparable period. The remaining 4 percent of the 69 PSAPs deployed to wireless Phase II level during FY 2009-10. At this time the Commonwealth is 100 percent deployed to wireless Phase II level of service.

Graphic depictions of the wireless deployment status in the Commonwealth as of December 31, 2009 and June 30, 2010 are provided in Exhibits A and B, respectively.

Post-Deployment Activity

Wireless carriers continue to add towers and service across the Commonwealth. Post-deployment activity is an ongoing process. The PSAPs continue to test and deploy new towers and services as necessary to ensure adherence to the Agency's deployment policies and procedures.

9-1-1 CALL STATISTICS

Wireline/VoIP and Wireless Call Analysis

Wireline/VoIP and wireless 9-1-1 calls are recorded in annual reports submitted by the PSAPs to the Agency by January 31st of each year. PEMA collects this data and utilizes it to identify emerging trends. Cumulative 9-1-1 call data for the 69 PSAPs is represented in the following table:

	CY 2010	CY 2009	CY 2008	CY 2007
Wireline/VoIP 9-1-1 Calls	3,362,269	3,613,745	4,065,727	5,011,920
Wireless 9-1-1 Calls	5,602,382	5,099,336	4,959,064	4,223,929
Totals	8,964,651	8,713,081	9,024,791	9,235,849

Versus the comparable 2009 calendar year reporting period, wireline 9-1-1 calls decreased 6.9 percent, while wireless 9-1-1 calls increased 8.9 percent. Since 2007 when PEMA began tracking this data, wireline 9-1-1 calls have decreased 32.9 percent while wireless 9-1-1 calls increased 32.6 percent. First observed in 2008, wireless 9-1-1 calls to Commonwealth PSAPs continue to surpass the number of wireline 9-1-1 calls. For the 2010 calendar year reporting period, the percentage of wireless 9-1-1 calls was 62.5 percent versus 58.5 percent, 54.9 percent and 45.7 percent in 2009, 2008 and 2007, respectively.

The 2010, 2009 and 2008 county reported call data is provided in Exhibits C, D, and E, respectively.

FISCAL DATA

Wireline and VoIP Funding

Each telecommunications carrier providing local exchange telephone service within a county collects the wireline contribution rate and remits the collection to the county official responsible for disbursement of funds. \$71,682,316.65 of county reported wireline funds collected during calendar year 2010 reflect a 9.8 percent decrease versus calendar year 2009 and a 12.9 percent decrease versus calendar year 2008. Since 2004, county reported wireline contribution rate revenue has decreased 45.8 percent.

VoIP provider remittances to the state accounted for \$12,581,049.47 of critical 9-1-1 funding in calendar year 2010. In addition, 26, or 36.6 percent of the VoIP providers reported operating in the Commonwealth remitted directly to the counties and provided \$1,752,894.70 of VoIP 911 fee revenue. Combined, PSAPs realized \$86,016,260.82 of wireline and VoIP revenue in calendar year 2010; a decrease of 4.4 percent and 6.5 percent from the respective 2009 and 2008 calendar year reporting periods.

A by-PSAP breakdown of wireline/VoIP revenue is reflected in Exhibits F and G, respectively. Consistent with county fiscal reporting periods, revenue is reported on a calendar fiscal year basis.

Wireless Revenue

During FY 2009-10, 48 Wireless Service Providers (WSPs) remitted funds to the Commonwealth's Wireless E-911 Emergency Services Fund. Remittance amounts and interest earned for FY 2009-10, along with remittance amounts and interest earned for the two previous years are listed below:

	<u>FY 2009-10</u>	<u>FY 2008-09</u>	<u>FY 2007-08</u>
Net Receipts	\$111,738,296.34	\$105,357,828.64	\$ 98,560,282.00
Interest Received	\$567,085.14	(\$258,263.30)	\$ 211,804.39

Since Program inception, total wireless revenue and interest earned through June 30, 2010 is \$548,393,428.35 and \$5,084,617.19 respectively.

Wireless Funding

During FY 2009-10, PEMA disbursed \$109,188,389.04 in wireless E-911 funding to the 69 PSAPs in the Commonwealth. The combined wireless, wireline, and VoIP revenue for FY 2009-10 was \$195,204,649.86. As seen in previous years, this does not meet the PSAP reported total expenditures of \$267,765,220.39 for calendar year 2010.

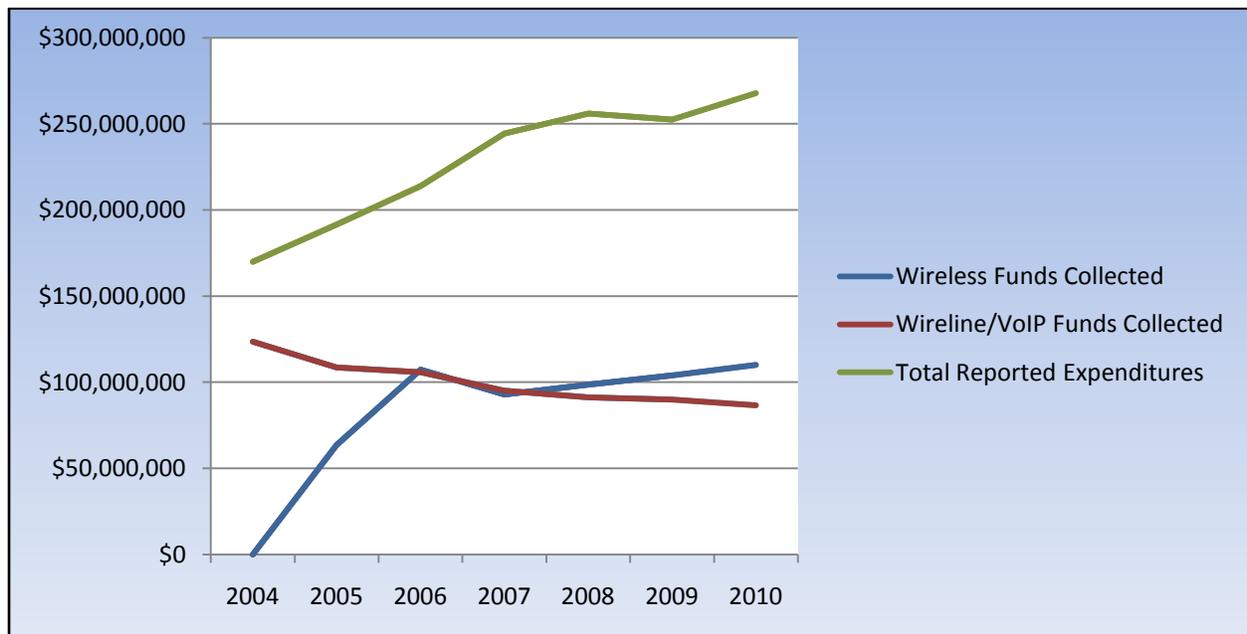
A by-PSAP breakdown of PSAP reported total expenditures is reflected in Exhibit H. Consistent with county fiscal reporting periods, expenditures are reported on a calendar fiscal year basis.

PSAP Funding Requests

	<u>FY 2009-10</u>	<u>FY 2008-09</u>	<u>FY 2007-08</u>
PSAP Funding Requests	\$141,023,277.83	\$ 138,653,138.24	\$ 188,857,415.02
PEMA Approved Funding Level	\$119,755,683.81	\$ 110,967,600.36	\$ 138,323,917.28
Disbursements to PSAPs (as of June 30, 2010)	\$109,188,389.04	\$ 98,670,345.96	\$ 98,366,542.40

A comparative fiscal year breakdown of county funding requests, approvals, and disbursements by PSAP is provided in Exhibits I through K.

A graphical representation and table of PSAP revenue and reported expenditures from 2004 through 2010 is represented in the following graph and table:



Fund Balances and Unpaid Amounts

As of June 30, 2009, the Wireless E-911 Emergency Services Fund reflected an available balance of \$13,528,652.79. This available balance had been maintained in the Fund to ensure sufficient available cash reserves to disburse approved funding consistent with the statutory quarterly disbursement schedule. During FY 2008-09,

efforts ensuring wireless service provider remittance compliance alleviated the requirement for this level of cash reserve. For this reason, the cash portion of the fund not attributable to the Agency's two percent administrative funds was made available for FY 2009-10 county wireless fund disbursements.

In the wireless funding application process for FY 2009-10, \$10,567,294.77 in approved, eligible funding requests from PSAPs were not able to be paid due to funding limitations. By Agency procedure in consonance with Chapter 53 of Title 35, all PSAPs with eligible approved funding for unpaid items are payable in the immediately succeeding fiscal year upon application by the PSAP. This is done to ensure funding is still required and blanket disbursements are not made without due diligence. Previous year approved, eligible but unpaid funds are paid prior to approved, eligible new funding requests.

Carrier Cost Recovery Status

During FY 2009-10, PEMA reviewed Carrier Cost Recovery Plans and Phase I Deployment invoices from three wireless service providers: Americell PA-3 L.P. d/b/a/ Indigo Wireless, Keystone Wireless, LLC d/b/a IMMIX Wireless, and MetroPCS Pennsylvania, LLC d/b/a MetroPCS. All are eligible for cost recovery. The original invoices submitted by the three carriers totaled \$ 2,135,602.82. After detailed review of the plans with the wireless service providers, all plans were approved with the exception of \$133,893.75 that was found to be ineligible due to ineligible items being invoiced.

	<u>Total Amount Requested</u>	<u>Total Amount Approved</u>	<u>Total Amount Paid</u>
IMMIX Wireless	\$ 320,137.63	\$ 320,137.63	\$ 2,969,313.16*
Indigo Wireless	\$ 1,214,069.69	\$ 1,214,069.69	\$ 220,893.68
MetroPCS	\$ 601,395.50	\$ 467,501.75	\$ 50,456.24
Totals	\$ 2,135,602.82	\$ 2,001,709.07	\$3,240,663.08

*Includes \$2,649,175.54 in approved, eligible but unfunded costs from FY 2008-09.

FUTURE PROGRAM ACTIONS

Looking to FY 2011-12, PEMA will build on the program goals and objectives outlined in the previous year's report. However, PEMA and our PSAP partners are faced with a number of challenges. Most notable, the cost to deliver 9-1-1 service is increasing. In calendar year 2006, the shortfall between fund revenue and reported county expenditures was \$20.7 million. In 2010 that shortfall exceeded \$72.5 million. FY 2010-11 wireless revenues are trending ahead of FY 2009-10 by \$1.6 million (2.2 percent); however, that growth is a decrease from the 9+ percent growth rate of FY 2006-07. Effectually, this growth reflects an underlying trend of consumers shifting from traditional monthly contract wireless service plans to prepaid or "pay as you go" plans. Act 118 of 2010 amended the method in which the wireless fee is collected on prepaid wireless service: from collection by the wireless providers to collection at the point of sale. This portion of Act 118 of 2010 takes effect on July 1, 2011. It has yet to be seen how this will affect the level of revenue from the wireless fee.

PEMA continues in its effort to minimize the cash flow impact of VoIP providers remitting directly to the state. Chapter 53 of Title 35 provides for the collection of a \$1.00 VoIP 911 fee per subscriber versus the traditional wireline contribution rate where 64 of 69 PSAPs realize either \$1.25 or \$1.50 per access line. Not unlike wireless customers, VoIP subscribers have opted for this new technology in lieu of traditional wireline service. However, unlike traditional telephony providers remitting on a monthly basis directly to the county, 63.4 percent of VoIP providers remit directly to the state. These providers represent over 87.8 percent of the total VoIP 911 fee revenue. PEMA partnered with the State Comptrollers' office to facilitate a monthly disbursement of state collected VoIP 911 fee revenue versus the statutory guidance of quarterly disbursement. PEMA continues to work with our PSAPs, other states, and federal agencies to continue identification of VoIP provider's conducting business in the Commonwealth and ensure compliance with the technical and commercial provision of Chapter 53 of Title 35 and department promulgated procedures.

As reported in previous years, post deployment activity, the critical work of maintaining the Phase II level of wireless service, is as critical to the proper processing of wireless 9-1-1 calls as the initial deployment activity itself. Wireless providers continue to build out networks and deploy new technology services in the Commonwealth. This infrastructure must be appropriately deployed ensuring Phase II wireless service, while ensuring wireless service providers meet FCC-mandated wireless accuracy standards. PEMA continues to advance a funding eligibility mechanism that supports program goals regardless of funding source and technology. Legislative action amending specific provisions of Chapter 53 of Title 35 would facilitate completion of this initiative. This amendment would contemplate a more efficient funding mechanism for our PSAPs, while maintaining PEMA oversight.

With the 2008 passage of the federal New and Emerging Technologies (NET) 911 Improvement Act of 2008, a new vernacular is permeating the 9-1-1 community: Next Generation 9-1-1 (NG9-1-1).

Next Generation 9-1-1 (NG9-1-1) is a term that has been gaining attention in the 9-1-1 community. NG9-1-1 is a network of networks used to deliver information and requests for assistance from the public to the appropriate response agency. NG9-1-1 takes advantage of open standards based systems to provide a robust method of delivering this information via Internet Protocol.

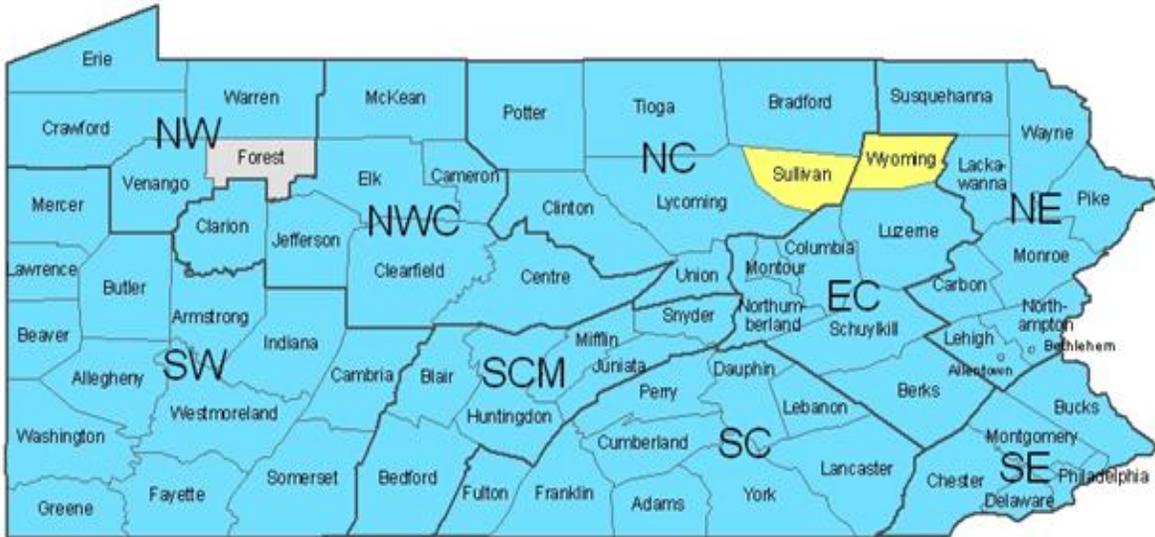
The challenges associated with this technology are numerous. PEMA has been examining what this new system and the associated technologies will mean for the Commonwealth. To that end, PEMA applied for federal grant money from the National 9-1-1 Office managed grant program created by the ENHANCE 911 Act. This fund was created to disperse funds to deploy wireless and Internet protocol (IP) based E-911 and included a 50 percent local matching requirement. Pennsylvania's minimum allotment was \$1,242,455.97, before the matching requirement.

On September 25, 2009 the Commonwealth was notified of an award of \$2,478,157.16. The application submitted to the National 9-1-1 Office was to develop a NG9-1-1 prototype for the Commonwealth. This will connect up to three PSAPs for the delivery and advanced routing of calls in an NG9-1-1 environment.

PEMA has just concluded a readiness assessment of the various components needed for NG9-1-1, and is currently conducting focus group meetings to develop a plan for developing this system; however, funding issues remain the focal point for implementation of a solution. The ENHANCE 9-1-1 Act of 2004 provided for \$1.25 billion of federal funding to support state E-911 wireless deployment and NG 9-1-1 solutions. Unfortunately, only \$41 million was appropriated and the ENHANCE 9-1-1 Act was permitted to sunset on September 30, 2009. In its March 2010 Annual Report to the FCC, PEMA encouraged the FCC to pursue new federal legislation to provide for funding support of NG9-1-1 solutions.

Ultimately, many of the above challenges are overshadowed by the identified need to rewrite the Chapter 53 of Title 35, and to implement the findings and recommendations of the Auditor General's 2008 Wireless E-911 Emergency Services Program Special Performance Audit. The two critical elements in the Auditor General's report were the rewrite of Chapter 53 of Title 35 and the urgency associated with the absence of critical staffing to implement many of the program goals and objectives.

Exhibit A
Governor's FY 2009-10 9-1-1 Annual Report
Wireless E-911 Deployment Status as of December 31, 2009



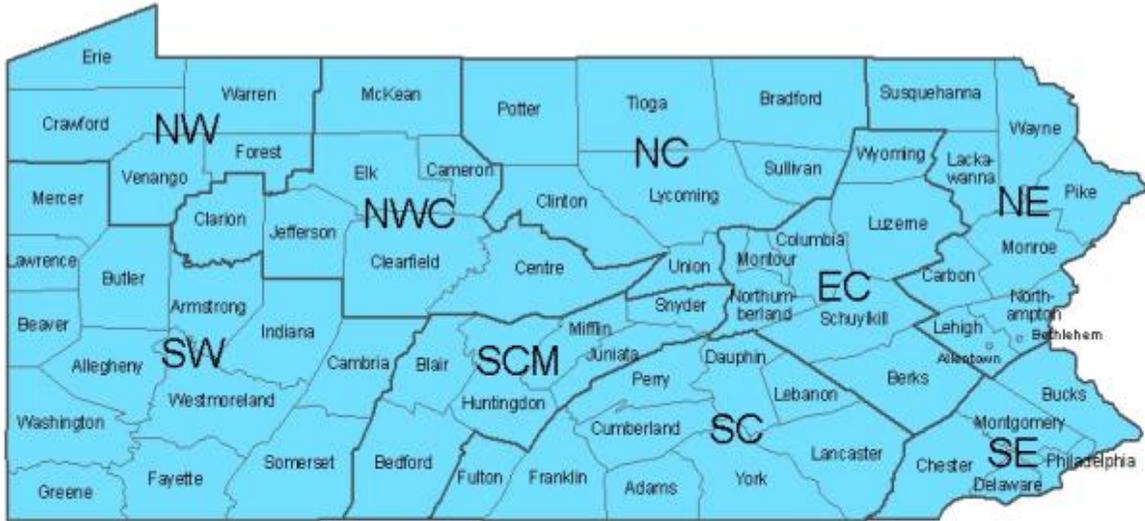
Deployment Status

- Phase 0
- Phase I
- Phase II
- Deploying from Ph 0 to Ph I
- Deploying from Ph 0 to Ph II
- Deploying from Ph I to Ph II

Deployment Statistics

- # PSAPs Phase 2 Deployed: **66**
- # PSAPs Phase 1 Deployed: **0**
- # Currently Deploying to Phase 2: **0**
- # PSAPs Phase 0: **3**
- # Currently Deploying to Phase 1: **0**
- # Currently Deploying to Phase 2: **2**

Exhibit B
Governor's FY 2009-10 9-1-1 Annual Report
Wireless E-911 Deployment Status as of June 30, 2010



Deployment Status

- Phase 0
- Phase I
- Phase II
- Deploying from Ph 0 to Ph I
- Deploying from Ph 0 to Ph II
- Deploying from Ph I to Ph II

Deployment Statistics

- # PSAPs Phase 2 Deployed: **69**
- # PSAPs Phase 1 Deployed: **0**
- # Currently Deploying to Phase 2: **0**
- # PSAPs Phase 0: **0**
- # Currently Deploying to Phase 1: **0**
- # Currently Deploying to Phase 2: **0**

Exhibit C
Governor's FY 2009-10 9-1-1 Annual Report
PSAP Reported Call Statistics for CY 2010

COUNTY	TOTAL WIRELINE/VoIP 9-1-1 CALLS HANDLED BY PSAPs CY 2010	TOTAL WIRELESS 9-1-1 CALLS HANDLED BY PSAPs CY 2010	TOTAL 9-1-1 CALLS HANDLED BY PSAPs CY 2010
Adams	13,408	20,856	34,264
Allegheny	415,963	608,628	1,024,591
Armstrong	15,312	17,652	32,964
Beaver	27,213	52,360	79,573
Bedford	7,269	9,459	16,728
Berks	65,173	130,395	195,568
Blair	37,663	37,198	74,861
Bradford	10,749	8,988	19,737
Bucks	81,653	166,708	248,361
Butler	28,133	42,939	71,072
Cambria	48,086	52,316	100,402
Cameron	662	619	1,281
Carbon	11,106	19,673	30,779
Centre	14,005	29,220	43,225
Chester	63,441	117,593	181,034
City of Allentown	25,982	66,712	92,694
City of Bethlehem	16,925	28,675	45,600
Clarion	7,416	9,655	17,071
Clearfield	11,918	17,160	29,078
Clinton	3,872	8,063	11,935
Columbia	9,858	18,637	28,495
Crawford	15,232	16,107	31,339
Cumberland	31,602	55,744	87,346
Dauphin	46,980	101,250	148,230
Delaware	265,928	326,207	592,135
Elk	5,630	6,021	11,651
Erie	50,796	76,252	127,048
Fayette	34,031	42,054	76,085
Forest	1,102	661	1,763
Franklin	17,553	28,672	46,225
Fulton	1,148	4,364	5,512
Greene	11,361	13,090	24,451
Huntingdon	4,237	6,588	10,825
Indiana	15,713	11,903	27,616
Jefferson	7,664	9,856	17,520
Juniata	2,949	4,592	7,541
COUNTY	TOTAL WIRELINE/VoIP	TOTAL WIRELESS 9-1-1 CALLS	TOTAL 9-1-1 CALLS

	9-1-1 CALLS HANDLED BY PSAPs CY 2010	HANDLED BY PSAPs CY 2010	HANDLED BY PSAPs CY 2010
Lackawanna	39,113	69,946	109,059
Lancaster	104,127	119,103	223,230
Lawrence	16,817	37,603	54,420
Lebanon	18,853	31,574	50,427
Lehigh	29,953	60,277	90,230
Luzerne	90,595	120,047	210,642
Lycoming	20,509	30,214	50,723
McKean	10,290	10,543	20,833
Mercer	21,975	36,574	58,549
Mifflin	7,627	7,425	15,052
Monroe	29,144	60,403	89,547
Montgomery	115,508	245,873	361,381
Montour	3,838	4,548	8,386
Northampton	36,456	59,427	95,883
Northumberland	12,628	17,346	29,974
Perry	5,356	8,850	14,206
Philadelphia	1,007,971	1,986,014	2,993,985
Pike	7,813	11,433	19,246
Potter	8,749	9,866	18,615
Schuylkill	22,866	39,532	62,398
Snyder	5,343	6,103	11,446
Somerset	11,922	16,600	28,522
Sullivan	1,475	573	2,048
Susquehanna	5,420	7,841	13,261
Tioga	13,722	18,949	32,671
Union	10,229	12,906	23,135
Venango	9,836	11,260	21,096
Warren	9,772	4,986	14,758
Washington	60,426	85,427	145,853
Wayne	11,500	8,500	20,000
Westmoreland	73,798	101,565	175,363
Wyoming	4,514	6,380	10,894
York	106,391	187,827	294,218
TOTALS	3,362,269	5,602,382	8,964,651

Exhibit D
Governor's FY 2009-10 9-1-1 Annual Report
PSAP Reported Call Statistics for CY 2009

COUNTY	TOTAL WIRELINE/VoIP 9-1-1 CALLS HANDLED BY PSAPs CY 2009	TOTAL WIRELESS 9-1-1 CALLS HANDLED BY PSAPs CY 2009	TOTAL 9-1-1 CALLS HANDLED BY PSAPs CY 2009
Adams	14,800	19,221	34,021
Allegheny	447,376	576,004	1,023,380
Armstrong	16,199	17,630	33,829
Beaver	27,198	47,198	74,396
Bedford	7,900	9,135	17,035
Berks	70,932	111,986	182,918
Blair	41,285	29,988	71,273
Bradford	11,120	6,996	18,116
Bucks	84,647	137,324	221,971
Butler	53,856	64,238	118,094
Cambria	34,085	29,697	63,782
Cameron	991	764	1,755
Carbon	12,729	18,265	30,994
Centre	14,742	27,174	41,916
Chester	69,822	109,904	179,726
City of Allentown	31,480	64,912	96,392
City of Bethlehem	19,512	26,697	46,209
Clarion	7,389	9,039	16,428
Clearfield	12,985	13,692	26,677
Clinton	4,111	6,347	10,458
Columbia	11,768	14,673	26,441
Crawford	15,174	14,541	29,715
Cumberland	34,005	54,052	88,057
Dauphin	51,986	87,810	139,796
Delaware	280,522	297,584	578,106
Elk	6,610	5,091	11,701
Erie	49,774	68,020	117,794
Fayette	37,650	37,619	75,269
Forest	1,380	470	1,850
Franklin	19,211	24,549	43,760
Fulton	1,324	3,387	4,711
Greene	13,378	12,071	25,449
Huntingdon	5,336	5,628	10,964
Indiana	15,610	11,535	27,145
Jefferson	7,270	9,744	17,014
Juniata	3,102	3,590	6,692
Lackawanna	43,613	63,108	106,721

Lancaster	92,873	125,163	218,036
Lawrence	19,780	34,200	53,980
Lebanon	17,995	29,713	47,708
Lehigh	27,955	46,309	74,264
Luzerne	88,322	112,580	200,902
Lycoming	23,253	26,724	49,977
McKean	8,512	8,127	16,639
Mercer	25,509	34,294	59,803
Mifflin	8,306	6,565	14,871
Monroe	32,771	62,206	94,977
Montgomery	101,622	232,383	334,005
Montour	4,143	4,620	8,763
Northampton	38,167	55,691	93,858
Northumberland	11,754	17,644	29,398
Perry	15,016	8,533	23,549
Philadelphia	1,079,422	1,790,964	2,870,386
Pike	8,765	10,599	19,364
Potter	6,670	24,142	30,812
Schuylkill	24,471	29,522	53,993
Snyder	4,878	4,651	9,529
Somerset	13,603	13,001	26,604
Sullivan	2,328	960	3,288
Susquehanna	4,466	7,145	11,611
Tioga	6,670	24,142	30,812
Union	9,094	10,136	19,230
Venango	9,848	8,987	18,835
Warren	8,976	4,474	13,450
Washington	78,271	55,334	133,605
Wayne	50,865	7,475	58,340
Westmoreland	81,958	89,310	171,268
Wyoming	5,044	3,142	8,186
York	121,566	170,917	292,483
TOTALS	3,613,745	5,099,336	8,713,081

Exhibit E
Governor's FY 2009-10 9-1-1 Annual Report
PSAP Reported Call Statistics for CY 2008

COUNTY	TOTAL WIRELINE/VoIP 9-1-1 CALLS HANDLED BY PSAPs CY 2008	TOTAL WIRELESS 9-1-1 CALLS HANDLED BY PSAPs CY 2008	TOTAL 9-1-1 CALLS HANDLED BY PSAPs CY 2008
Adams	15,934	17,801	33,735
Allegheny	542,585	535,094	1,077,679
Armstrong	16,836	15,763	32,599
Beaver	34,365	49,060	83,425
Bedford	8,980	15,155	24,135
Berks	81,191	109,277	190,468
Blair	44,362	28,933	73,295
Bradford	4,368	5,886	10,254
Bucks	92,602	152,628	245,230
Butler	33,018	63,923	96,941
Cambria	78,075	60,310	138,385
Cameron	957	789	1,746
Carbon	14,692	16,849	31,541
Centre	16,450	25,259	41,709
Chester	75,402	103,773	179,175
City of Allentown	36,971	55,610	92,581
City of Bethlehem	18,526	23,332	41,858
Clarion	8,518	9,490	18,008
Clearfield	15,731	13,672	29,403
Clinton	5,170	8,842	14,012
Columbia	12,407	12,621	25,028
Crawford	17,205	15,071	32,276
Cumberland	35,616	51,598	87,214
Dauphin	76,104	100,090	176,194
Delaware	302,298	278,008	580,306
Elk	6,383	5,258	11,641
Erie	60,286	44,252	104,538
Fayette	42,911	35,077	77,988
Forest	910	470	1,380
Franklin	21,025	23,017	44,042
Fulton	2,108	3,750	5,858
Greene	12,901	10,854	23,755
Huntingdon	6,132	5,587	11,719
Indiana	16,096	11,460	27,556
Jefferson	7,185	9,880	17,065
Juniata	3,441	3,840	7,281
Lackawanna	45,175	55,682	100,857
Lancaster	101,610	119,260	220,870
Lawrence	22,621	32,526	55,147

Lebanon	19,163	28,219	47,382
Lehigh	32,322	50,659	82,981
Luzerne	96,408	101,250	197,658
Lycoming	27,448	25,948	53,396
McKean	9,383	10,016	19,399
Mercer	29,755	36,190	65,945
Mifflin	14,474	10,439	24,913
Monroe	38,100	58,524	96,624
Montgomery	113,767	221,273	335,040
Montour	3,649	4,504	8,153
Northampton	41,105	53,611	94,716
Northumberland	12,599	17,676	30,275
Perry	7,252	8,508	15,760
Philadelphia	1,242,137	1,756,906	2,999,043
Pike	11,743	9,248	20,991
Potter	10,813	7,829	18,642
Schuylkill	28,403	28,552	56,955
Snyder	6,454	5,174	11,628
Somerset	13,127	12,987	26,114
Sullivan	1,335	564	1,899
Susquehanna	4,561	7,707	12,268
Tioga	15,912	9,873	25,785
Union	20,741	7,985	28,726
Venango	10,996	9,581	20,577
Warren	3,315	4,763	8,078
Washington	64,708	70,515	135,223
Wayne	8,964	8,553	17,517
Westmoreland	90,396	89,239	179,635
Wyoming	6,956	3,178	10,134
York	142,594	169,846	312,440
TOTALS	4,065,727	4,959,064	9,024,791

Exhibit F
Governor's FY 2009-10 9-1-1 Annual Report
PSAP Reported Wireline Revenue

COUNTY	2010	2009	2008
Adams	\$527,289.22	\$641,534.89	\$707,360.80
Allegheny	\$6,225,436.64	\$6,850,045.20	\$8,659,389.00
Armstrong	\$468,112.81	\$510,767.14	\$583,313.16
Beaver	\$704,326.00	\$844,304.00	\$1,124,278.00
Bedford	\$362,564.34	\$417,705.63	\$447,500.69
Berks	\$2,250,015.00	\$2,558,198.79	\$3,017,934.85
Blair	\$1,010,215.89	\$893,778.39	\$1,000,102.80
Bradford	\$509,143.00	\$589,368.00	\$655,691.50
Bucks	\$2,984,005.25	\$3,327,607.17	\$4,192,955.26
Butler	\$704,461.82	\$778,482.00	\$1,259,728.43
Cambria	\$774,640.00	\$880,010.00	\$1,016,127.00
Cameron	\$59,643.62	\$59,486.60	\$58,122.91
Carbon	\$437,211.70	\$489,500.89	\$561,281.46
Centre	\$718,254.71	\$790,016.74	\$852,312.00
Chester	\$2,694,463.00	\$3,067,935.00	\$4,150,000.00
City of Allentown	\$841,212.60	\$925,518.19	\$988,837.42
City of Bethlehem	\$61,697.00	\$655,632.00	\$686,172.37
Clarion	\$350,262.59	\$364,199.47	\$489,337.86
Clearfield	\$633,180.34	\$571,595.89	\$662,299.73
Clinton	\$266,889.91	\$316,138.03	\$326,330.14
Columbia	\$499,367.35	\$697,484.36	\$586,982.82
Crawford	\$581,954.49	\$710,872.72	\$784,282.31
Cumberland	\$1,273,139.65	\$1,665,261.41	\$1,787,989.84
Dauphin	\$1,945,127.92	\$2,257,144.78	\$2,388,390.75
Delaware	\$2,424,922.00	\$2,695,669.93	\$3,031,943.66
Elk	\$294,300.42	\$315,088.11	\$324,685.04
Erie	\$1,539,867.23	\$1,821,158.00	\$1,905,172.30
Fayette	\$825,280.00	\$852,079.36	\$1,034,306.22
Forest	\$71,282.96	\$74,681.74	\$79,222.37
Franklin	\$569,357.69	\$705,551.03	\$881,074.72
Fulton	\$106,208.00	\$122,229.56	\$112,137.07
Greene	\$308,010.91	\$317,047.80	\$327,092.60
Huntingdon	\$395,274.31	\$425,540.67	\$425,221.02
Indiana	\$622,054.49	\$678,320.59	\$744,967.02

Jefferson	\$357,445.88	\$386,190.18	\$409,549.61
Juniata	\$159,352.03	\$172,530.28	\$182,595.72
Lackawanna	\$2,076,933.36	\$1,677,027.00	\$1,788,940.00
Lancaster	\$2,849,221.08	\$2,977,555.00	\$3,673,431.12
Lawrence	\$510,049.12	\$518,151.44	\$679,881.11
Lebanon	\$859,221.21	\$829,483.69	\$834,726.19
Lehigh	\$1,404,023.00	\$1,494,927.00	\$1,567,570.00
Luzerne	\$2,229,862.99	\$2,444,482.13	\$2,157,847.00
Lycoming	\$674,821.85	\$835,313.48	\$821,294.24
McKean	\$355,598.45	\$378,074.27	\$517,860.00
Mercer	\$569,320.69	\$590,537.01	\$784,605.00
Mifflin	\$346,072.22	\$373,443.97	\$404,134.58
Monroe	\$948,652.21	\$1,121,427.53	\$1,278,290.06
Montgomery	\$4,982,878.00	\$5,625,502.00	\$5,887,573.00
Montour	\$119,483.00	\$157,826.74	\$178,653.54
Northampton	\$1,440,418.69	\$1,438,198.91	\$1,750,812.08
Northumberland	\$430,947.59	\$499,505.77	\$567,078.16
Perry	\$275,366.22	\$296,485.38	\$288,317.03
Philadelphia	\$6,686,652.33	\$7,057,298.00	\$8,096,907.60
Pike	\$501,260.34	\$549,882.30	\$619,076.21
Potter	\$156,112.62	\$168,489.46	\$219,114.00
Schuylkill	\$889,973.00	\$983,030.66	\$1,127,040.00
Snyder	\$271,162.76	\$315,456.60	\$323,240.90
Somerset	\$596,648.58	\$983,085.10	\$934,371.32
Sullivan	\$83,404.11	\$85,939.64	\$92,797.40
Susquehanna	\$395,152.22	\$441,298.06	\$425,902.69
Tioga	\$380,813.06	\$411,536.47	\$448,553.26
Union	\$416,677.67	\$435,427.40	\$322,928.61
Venango	\$421,637.45	\$481,187.60	\$504,050.68
Warren	\$369,200.00	\$396,522.66	\$417,334.66
Washington	\$959,967.71	\$1,104,173.69	\$1,460,774.00
Wayne	\$596,791.88	\$526,966.58	\$693,578.77
Westmoreland	\$1,921,075.00	\$2,114,029.00	\$2,661,914.00
Wyoming	\$268,841.62	\$287,129.43	\$329,959.84
York	\$2,138,105.84	\$2,388,130.64	\$2,957,041.52
TOTALS	\$71,682,316.65	\$79,416,199.15	\$91,260,287.02

Exhibit G
Governor's FY 2009-10 9-1-1 Annual Report
State and County Reported VoIP Revenue

COUNTY	2010	2009	2008
Adams	\$82,011.57	\$58,265.02	\$1,326.08
Allegheny	\$1,910,506.26	\$1,590,435.38	\$76,572.47
Armstrong	\$37,842.67	\$12,135.81	\$377.54
Beaver	\$308,763.93	\$265,127.89	\$12,145.00
Bedford	\$41,764.61	\$11,843.52	\$0.00
Berks	\$336,731.99	\$235,989.32	\$0.00
Blair	\$15,725.76	\$25,890.55	\$81.35
Bradford	\$37,207.57	\$1,874.95	\$0.00
Bucks	\$908,928.35	\$713,061.83	\$29,861.69
Butler	\$425,999.08	\$391,628.04	\$0.00
Cambria	\$181,460.50	\$58,826.37	\$0.00
Cameron	\$7,273.33	\$3,398.01	\$0.00
Carbon	\$83,252.96	\$107,991.25	\$0.00
Centre	\$92,745.18	\$64,660.19	\$876.21
Chester	\$739,353.53	\$624,190.31	\$22,211.00
City of Allentown	\$8,324.97	\$9,312.07	\$0.00
City of Bethlehem	\$4,380.09	\$3,160.82	\$0.00
Clarion	\$19,241.20	\$9,756.11	\$656.72
Clearfield	\$32,615.81	\$20,739.93	\$310.00
Clinton	\$32,845.17	\$22,056.18	\$0.00
Columbia	\$21,761.32	\$36,168.32	\$369.00
Crawford	\$109,263.54	\$99,855.93	\$6,667.04
Cumberland	\$299,962.97	\$211,207.67	\$9,535.39
Dauphin	\$352,955.57	\$273,473.40	\$0.00
Delaware	\$804,550.52	\$652,750.03	\$498,408.40
Elk	\$15,717.87	\$3,847.88	\$0.00
Erie	\$184,058.51	\$28,051.73	\$0.00
Fayette	\$95,680.32	\$86,700.62	\$0.00
Forest	\$399.84	\$404.77	\$0.00
Franklin	\$200,385.00	\$163,918.82	\$0.00
Fulton	\$12,151.50	\$4,421.23	\$361.62
Greene	\$17,503.81	\$11,640.73	\$0.00
Huntingdon	\$14,404.67	\$8,636.65	\$0.00
Indiana	\$91,032.69	\$40,212.13	\$1,523.08

Jefferson	\$24,923.95	\$14,377.13	\$0.00
Juniata	\$911.52	\$826.23	\$0.00
Lackawanna	\$133,923.21	\$67,922.93	\$0.00
Lancaster	\$390,043.32	\$283,350.77	\$0.00
Lawrence	\$235,813.20	\$94,570.49	\$4,377.52
Lebanon	\$159,712.82	\$122,580.12	\$3,307.84
Lehigh	\$45,499.82	\$37,068.87	\$0.00
Luzerne	\$139,199.39	\$56,380.29	\$721.35
Lycoming	\$83,263.29	\$54,519.06	\$0.00
McKean	\$23,360.46	\$7,464.45	\$0.00
Mercer	\$225,622.64	\$132,093.38	\$3,149.65
Mifflin	\$24,790.65	\$5,822.78	\$0.00
Monroe	\$174,252.58	\$119,196.34	\$0.00
Montgomery	\$1,311,921.33	\$980,841.09	\$41,001.50
Montour	\$13,963.17	\$7,530.75	\$0.00
Northampton	\$30,997.78	\$30,297.07	\$0.00
Northumberland	\$46,720.83	\$28,659.47	\$0.00
Perry	\$12,857.95	\$10,980.03	\$333.23
Philadelphia	\$1,605,190.31	\$1,256,266.93	\$0.00
Pike	\$84,642.92	\$63,464.17	\$0.00
Potter	\$14,788.74	\$12,535.48	\$0.00
Schuylkill	\$84,618.29	\$48,829.69	\$0.00
Snyder	\$13,506.06	\$4,638.45	\$0.00
Somerset	\$52,922.50	\$31,245.59	\$1,259.43
Sullivan	\$141.12	\$145.03	\$0.00
Susquehanna	\$11,610.29	\$10,261.14	\$0.00
Tioga	\$15,610.04	\$1,957.27	\$0.00
Union	\$10,251.50	\$3,032.06	\$0.00
Venango	\$32,472.70	\$20,646.40	\$717.04
Warren	\$12,176.40	\$3,284.31	\$0.00
Washington	\$650,623.23	\$279,334.50	\$0.00
Wayne	\$90,817.48	\$79,090.63	\$0.00
Westmoreland	\$573,921.68	\$496,776.86	\$0.00
Wyoming	\$3,021.65	\$2,200.32	\$0.00
York	\$473,048.69	\$359,085.83	\$11,540.68
TOTALS	\$14,333,944.17	\$10,578,909.37	\$727,690.83

Exhibit H
Governor's FY 2009-10 9-1-1 Annual Report
PSAP Total Reported Expenditures

COUNTY	2010	2009	2008
Adams	\$1,631,455.01	\$2,163,152.32	\$1,862,668.34
Allegheny	\$22,748,874.27	\$21,726,015.73	\$19,479,622.04
Armstrong	\$1,035,031.97	\$1,459,726.67	\$1,333,418.99
Beaver	\$4,082,730.00	\$3,767,537.00	\$4,172,821.00
Bedford	\$666,633.97	\$1,110,192.29	\$1,584,973.59
Berks	\$7,416,370.00	\$6,585,934.71	\$6,384,179.08
Blair	\$1,433,276.92	\$1,646,933.86	\$2,003,650.16
Bradford	\$819,265.00	\$898,306.00	\$1,214,952.98
Bucks	\$13,702,230.53	\$12,404,154.80	\$12,289,862.17
Butler	\$2,194,235.00	\$2,168,578.00	\$2,181,993.30
Cambria	\$2,566,529.87	\$2,480,697.00	\$2,511,367.00
Cameron	\$155,483.02	\$345,829.21	\$248,442.68
Carbon	\$1,566,289.00	\$1,432,203.99	\$1,519,429.66
Centre	\$2,233,474.69	\$2,171,662.06	\$2,361,254.00
Chester	\$12,437,835.00	\$14,001,738.00	\$13,019,680.00
City of Allentown	\$2,803,847.14	\$2,565,248.81	\$2,704,145.58
City of Bethlehem	\$2,754,935.00	\$3,271,999.00	\$3,589,650.85
Clarion	\$1,069,689.93	\$1,136,070.86	\$827,051.79
Clearfield	\$2,658,706.60	\$1,371,745.93	\$1,760,460.89
Clinton	\$1,128,238.54	\$1,027,728.93	\$947,786.09
Columbia	\$911,954.67	\$851,941.23	\$917,127.60
Crawford	\$1,223,875.46	\$1,118,117.65	\$1,234,164.57
Cumberland	\$9,109,744.43	\$4,917,615.93	\$6,506,006.68
Dauphin	\$5,850,844.66	\$5,213,974.60	\$4,624,245.78
Delaware	\$13,849,313.62	\$13,064,621.31	\$12,449,013.22
Elk	\$946,380.99	\$903,577.96	\$1,300,761.23
Erie	\$5,435,155.63	\$5,056,383.00	\$5,544,415.27
Fayette	\$2,211,512.42	\$1,968,354.39	\$1,689,175.52
Forest	\$251,996.36	\$334,929.12	\$740,309.25
Franklin	\$2,746,408.11	\$3,114,155.89	\$3,138,586.71
Fulton	\$618,883.58	\$408,690.42	\$412,579.61
Greene	\$712,455.90	\$684,208.79	\$728,931.57
Huntingdon	\$941,207.25	\$582,007.22	\$427,168.12
Indiana	\$1,283,822.02	\$1,785,680.97	\$1,863,098.56
Jefferson	\$1,415,109.59	\$787,972.06	\$887,816.24

Juniata	\$1,150,441.63	\$1,131,979.54	\$1,907,540.04
Lackawanna	\$4,303,278.93	\$4,824,020.00	\$4,133,926.00
Lancaster	\$8,932,063.09	\$9,233,523.00	\$10,489,611.13
Lawrence	\$1,075,743.94	\$1,036,229.20	\$998,845.53
Lebanon	\$2,981,673.47	\$3,119,928.76	\$1,997,175.29
Lehigh	\$3,206,576.00	\$5,652,477.00	\$4,409,679.00
Luzerne	\$6,531,594.19	\$5,966,664.00	\$6,557,679.30
Lycoming	\$3,736,240.07	\$2,067,323.79	\$2,333,241.32
McKean	\$1,255,669.29	\$877,116.20	\$582,228.00
Mercer	\$1,742,580.13	\$2,440,671.13	\$2,501,726.00
Mifflin	\$1,706,324.51	\$1,223,611.66	\$603,001.19
Monroe	\$4,498,450.00	\$3,505,536.25	\$3,978,275.64
Montgomery	\$11,757,739.00	\$11,444,537.00	\$10,577,966.00
Montour	\$559,287.05	\$725,602.97	\$809,474.64
Northampton	\$7,212,272.34	\$5,593,319.90	\$4,695,144.70
Northumberland	\$1,911,630.40	\$1,214,589.87	\$925,613.05
Perry	\$720,826.25	\$838,685.14	\$480,968.93
Philadelphia	\$37,524,477.00	\$32,754,674.00	\$33,049,510.00
Pike	\$1,064,909.87	\$1,308,345.00	\$1,356,227.65
Potter	\$836,739.03	\$1,298,056.98	\$6,061,504.82
Schuylkill	\$3,389,894.60	\$2,856,732.07	\$4,087,752.30
Snyder	\$625,032.14	\$833,977.15	\$788,857.57
Somerset	\$1,131,099.03	\$1,130,006.53	\$1,121,167.39
Sullivan	\$1,229,842.40	\$1,074,631.07	\$405,086.85
Susquehanna	\$1,006,578.45	\$991,269.47	\$815,912.24
Tioga	\$1,188,289.28	\$1,304,283.76	\$1,241,175.48
Union	\$982,894.69	\$963,727.94	\$911,147.10
Venango	\$811,131.50	\$1,030,831.28	\$1,151,455.69
Warren	\$669,170.00	\$620,210.55	\$785,293.10
Washington	\$3,202,097.55	\$3,299,463.60	\$4,384,045.00
Wayne	\$930,482.73	\$1,095,881.66	\$1,045,289.26
Westmoreland	\$8,294,442.00	\$8,458,371.00	\$8,313,450.00
Wyoming	\$985,534.96	\$1,097,802.08	\$1,557,378.84
York	\$7,996,378.72	\$6,930,218.56	\$6,381,072.94
TOTALS	\$267,765,220.39	\$252,471,983.82	\$255,899,232.11

Exhibit I
Governor's FY 2009-10 9-1-1 Annual Report
Wireless Surcharge Funding Summary FY 2009-10

<i>PSAP</i>	<i>FY 2009-10</i>		
	<i>Requested Amount</i>	<i>Approved Amount</i>	<i>Disbursement Total (as of June 30, 2010)</i>
Adams County DES	\$749,822.49	\$718,737.40	\$703,667.04
Allegheny County 9-1-1	\$10,247,063.47	\$9,853,948.14	\$9,826,919.88
Armstrong	\$668,613.34	\$612,550.44	\$513,818.88
Beaver	\$3,014,953.80	\$2,771,250.33	\$2,656,540.56
Bedford	\$745,435.88	\$598,640.93	\$475,183.00
Berks	\$3,978,232.59	\$3,931,348.84	\$3,665,530.52
Blair County 9-1-1	\$1,568,566.06	\$1,256,172.15	\$1,164,876.44
Bradford	\$897,045.40	\$864,989.65	\$797,775.68
Bucks County	\$737,027.00	\$344,877.00	\$31,691.80
Butler	\$1,226,532.91	\$1,121,024.27	\$1,058,796.16
Cambria	\$1,380,547.55	\$1,360,431.92	\$1,320,378.56
Cameron County 9-1-1	\$81,350.15	\$79,863.06	\$74,962.28
Carbon County Communications	\$914,294.90	\$898,387.65	\$651,273.20
Centre County 9-1-1	\$1,118,296.70	\$998,297.67	\$943,093.12
Chester County 9-1-1	\$9,474,916.21	\$7,362,949.78	\$6,826,855.80
City of Allentown	\$1,732,673.74	\$1,546,033.10	\$1,507,522.44
City of Bethlehem	\$2,696,009.33	\$2,248,347.56	\$1,733,606.08
Clarion County OES	\$556,438.89	\$549,705.65	\$498,494.92
Clearfield County 9-1-1	\$1,419,197.42	\$1,384,436.02	\$1,121,675.80
Clinton	\$577,494.09	\$514,542.49	\$511,866.12
Columbia	\$416,098.07	\$380,991.17	\$366,216.96
Crawford County OES	\$530,208.28	\$530,208.28	\$519,023.76
Cumberland	\$5,201,349.20	\$4,081,868.02	\$3,365,350.48
Dauphin County 9-1-1	\$4,218,388.91	\$2,988,517.78	\$2,860,198.00
Delaware County 911	\$6,433,298.72	\$6,178,501.36	\$6,062,683.52
Elk	\$452,069.20	\$402,685.02	\$402,472.92
Erie	\$1,648,077.46	\$1,251,985.63	\$1,037,037.96
Fayette County 9-1-1	\$956,367.96	\$949,621.34	\$893,132.48
Forest County	\$0	\$0	\$0
Franklin County DES	\$1,554,176.04	\$1,552,260.03	\$1,309,011.04
Fulton County 9-1-1	\$260,213.80	\$234,919.56	\$134,965.92
Greene County 9-1-1	\$265,270.36	\$248,624.05	\$228,114.64
Huntingdon	\$348,734.76	\$343,576.27	\$255,711.72
Indiana	\$284,345.43	\$270,362.31	\$268,718.00

Jefferson	\$619,188.49	\$619,188.46	\$604,587.92
Juniata County 9-1-1	\$597,186.77	\$522,231.13	\$399,353.08
Lackawanna County 9-1-1	\$2,914,455.57	\$2,914,929.94	\$2,531,881.56
Lancaster	\$4,123,554.81	\$3,139,250.72	\$3,046,052.60
Lawrence County 9-1-1	\$614,631.61	\$566,861.12	\$543,297.80
Lebanon County EMA	\$2,239,611.84	\$1,284,884.41	\$1,011,911.20
Lehigh	\$2,455,423.18	\$2,462,386.64	\$2,057,340.04
Luzerne County 9-1-1	\$3,943,174.19	\$3,935,445.15	\$3,811,568.72
Lycoming County 9-1-1	\$1,640,673.29	\$913,725.26	\$876,798.80
McKean County 9-1-1	\$538,082.21	\$389,700.47	\$313,434.56
Mercer County 9-1-1	\$814,431.91	\$772,941.89	\$749,562.76
Mifflin	\$362,004.91	\$315,688.93	\$315,688.92
Monroe County Control Center	\$2,808,570.77	\$2,759,163.50	\$2,107,362.20
Montgomery County 9-1-1	\$6,569,349.36	\$5,187,905.69	\$5,186,206.60
Montour County 9-1-1	\$149,401.59	\$142,248.29	\$139,028.48
Northampton County	\$2,226,387.69	\$1,739,345.32	\$1,619,159.16
Northumberland	\$1,472,527.19	\$1,313,380.39	\$1,072,624.96
Perry County 9-1-1	\$468,467.73	\$449,508.01	\$319,734.32
Philadelphia	\$17,586,255.82	\$15,845,691.61	\$14,741,020.80
Pike County	\$414,794.18	\$410,790.92	\$401,222.88
Potter	\$2,200,228.94	\$1,057,174.86	\$782,096.08
Schuylkill County	\$3,082,156.97	\$2,100,638.20	\$1,818,488.64
Snyder County DES	\$594,052.13	\$500,842.41	\$451,828.52
Somerset County 9-1-1	\$282,922.83	\$220,504.75	\$220,386.80
Sullivan County	\$639,842.62	\$529,322.52	\$481,330.44
Susquehanna County 9-1-1	\$478,327.44	\$465,342.47	\$457,558.36
Tioga	\$1,300,852.77	\$1,133,842.50	\$884,982.92
Union County Emergency Services	\$947,915.30	\$788,779.68	\$678,467.08
Venango County DES	\$288,277.76	\$282,351.69	\$273,726.44
Warren	\$268,480.19	\$251,304.02	\$246,525.40
Washington County 9-1-1	\$4,957,973.93	\$1,099,033.33	\$1,012,149.08
Wayne	\$177,488.35	\$121,245.72	\$121,245.72
Westmoreland County 9-1-1	\$3,426,156.80	\$3,463,376.50	\$2,905,336.36
Wyoming	\$758,982.44	\$689,382.44	\$497,758.08
York	\$2,807,706.14	\$2,936,620.00	\$2,721,506.08
TOTALS	\$141,023,277.83	\$119,755,683.81	\$109,188,389.04

Exhibit J
Governor's FY 2009-10 9-1-1 Annual Report
Wireless Surcharge Funding Summary FY 2008-09

<i>PSAP</i>	<i>FY 2008-09</i>		
	<i>Requested Amount</i>	<i>Approved Amount</i>	<i>Disbursement Total (as of June 30, 2009)</i>
Adams County DES	\$488,182.79	\$510,342.21	\$475,571.08
Allegheny County 9-1-1	\$14,223,889.26	\$12,651,438.18	\$10,452,893.44
Armstrong	\$305,174.61	\$270,007.31	\$254,047.68
Beaver	\$2,124,813.98	\$1,324,585.58	\$1,202,171.72
Bedford	\$298,598.81	\$289,598.81	\$246,821.84
Berks	\$3,932,534.84	\$2,927,732.30	\$2,725,218.44
Blair County 9-1-1	\$481,054.30	\$481,054.31	\$407,993.72
Bradford	\$953,752.14	\$376,418.76	\$310,291.40
Bucks County	\$0.00	\$0.00	\$0.00
Butler	\$571,337.85	\$426,131.12	\$369,935.28
Cambria	\$2,137,436.05	\$2,071,154.36	\$1,716,893.68
Cameron County 9-1-1	\$84,477.27	\$71,839.22	\$64,547.16
Carbon County Communications	\$1,403,800.35	\$1,449,789.32	\$1,355,516.40
Centre County 9-1-1	\$1,339,801.11	\$1,271,125.75	\$1,156,507.96
Chester County 9-1-1	\$8,395,904.87	\$8,677,974.23	\$7,643,861.08
City of Allentown	\$1,580,450.88	\$1,569,730.21	\$1,400,161.56
City of Bethlehem	\$4,920,968.18	\$3,438,217.28	\$3,108,205.60
Clarion County OES	\$409,710.56	\$384,096.97	\$308,799.04
Clearfield County 9-1-1	\$1,801,684.36	\$484,941.04	\$424,857.64
Clinton	\$183,111.03	\$186,196.25	\$148,764.64
Columbia	\$552,068.03	\$547,648.94	\$442,440.52
Crawford County OES	\$769,069.19	\$309,140.87	\$271,821.72
Cumberland	\$3,966,005.51	\$2,732,572.06	\$2,308,378.92
Dauphin County 9-1-1	\$8,074,474.81	\$3,368,274.92	\$3,137,058.64
Delaware County 911	\$6,970,598.70	\$6,102,942.46	\$5,163,830.84
Elk	\$549,380.03	\$505,638.88	\$455,456.56
Erie	\$2,756,625.86	\$3,891,135.65	\$3,710,141.84
Fayette County 9-1-1	\$2,029,154.72	\$826,230.19	\$687,574.48
Forest County	\$0.00	\$0.00	\$0.00
Franklin County DES	\$1,343,103.21	\$1,203,241.21	\$1,036,071.84
Fulton County 9-1-1	\$50,628.05	\$49,961.24	\$48,276.72
Greene County 9-1-1	\$381,831.26	\$238,119.86	\$197,412.68
Huntingdon	\$335,373.31	\$53,178.85	\$49,238.68
Indiana	\$837,958.61	\$241,275.61	\$206,629.52

Jefferson	\$137,036.24	\$137,036.24	\$116,256.00
Juniata County 9-1-1	\$348,485.28	\$336,285.28	\$328,224.00
Lackawanna County 9-1-1	\$2,965,738.88	\$2,400,095.14	\$2,135,524.20
Lancaster	\$1,072,771.40	\$955,585.62	\$773,220.88
Lawrence County 9-1-1	\$340,164.46	\$219,378.24	\$178,467.24
Lebanon County EMA	\$2,075,286.91	\$1,245,462.45	\$1,100,868.76
Lehigh	\$3,115,757.21	\$2,095,217.90	\$1,897,126.72
Luzerne County 9-1-1	\$1,991,222.27	\$2,150,298.61	\$1,763,206.56
Lycoming County 9-1-1	\$1,328,783.14	\$713,611.33	\$602,258.32
McKean County 9-1-1	\$44,516.00	\$44,516.00	\$37,358.80
Mercer County 9-1-1	\$925,018.00	\$604,527.00	\$604,527.00
Mifflin	\$997,197.92	\$139,728.28	\$111,556.44
Monroe County Control Center	\$2,446,492.03	\$4,686,906.33	\$4,479,561.96
Montgomery County 9-1-1	\$6,398,844.70	\$6,898,828.48	\$6,123,134.52
Montour County 9-1-1	\$193,774.62	\$191,834.28	\$177,914.40
Northampton County	\$1,878,315.22	\$1,877,910.37	\$1,759,838.56
Northumberland	\$593,834.22	\$660,380.75	\$605,932.68
Perry County 9-1-1	\$535,413.38	\$292,258.01	\$239,928.80
Philadelphia	\$19,651,760.26	\$15,707,744.48	\$14,537,798.76
Pike County	\$535,406.72	\$720,559.99	\$657,050.64
Potter	\$1,910,541.32	\$168,588.72	\$148,898.72
Schuylkill County	\$1,577,689.93	\$2,288,475.42	\$2,171,998.24
Snyder County DES	\$873,738.02	\$453,134.02	\$402,900.84
Somerset County 9-1-1	\$96,495.77	\$113,136.89	\$106,176.12
Sullivan County	\$385,839.00	\$360,839.00	\$293,901.48
Susquehanna County 9-1-1	\$344,057.06	\$313,075.43	\$283,131.96
Tioga	\$1,078,328.89	\$701,735.00	\$693,156.96
Union County Emergency Services	\$560,554.52	\$237,423.77	\$234,856.96
Venango County DES	\$0.00	\$0.00	\$0.00
Warren	\$143,675.08	\$68,326.66	\$58,303.96
Washington County 9-1-1	\$2,501,540.00	\$240,000.00	\$190,392.00
Wayne	\$48,800.38	\$48,800.38	\$44,126.72
Westmoreland County 9-1-1	\$3,140,369.32	\$2,324,874.63	\$2,096,948.76
Wyoming	\$796,012.96	\$622,312.96	\$601,027.52
York	\$3,366,722.60	\$2,016,978.75	\$1,627,378.16
TOTALS	\$138,653,138.24	\$110,967,600.36	\$98,670,345.96

Exhibit K
Governor's FY 2009-10 9-1-1 Annual Report
Wireless Surcharge Funding Summary FY 2007-08

<i>PSAP</i>	<i>FY 2007-08</i>		
	<i>Requested Amount</i>	<i>Approved Amount</i>	<i>Disbursement Total (as of June 30, 2008)</i>
Adams County DES	\$805,427.04	\$798,698.35	\$516,252.10
Allegheny County 9-1-1	\$6,045,300.01	\$8,369,846.16	\$6,476,706.63
Armstrong	\$1,801,140.00	\$1,773,183.00	\$1,688,490.97
Beaver	\$4,806,928.70	\$3,516,832.47	\$3,348,242.50
Bedford	\$493,213.22	\$493,213.22	\$493,213.22
Berks	\$2,079,098.75	\$1,549,856.65	\$879,009.60
Blair County 9-1-1	\$1,589,477.31	\$1,570,746.58	\$1,456,072.29
Bradford	\$245,945.06	\$223,445.06	\$223,445.06
Bucks County	\$631,450.00	\$631,450.00	\$631,450.00
Butler	\$764,939.56	\$732,388.46	\$694,748.85
Cambria	\$0.00	\$0.00	\$0.00
Cameron County 9-1-1	\$409,090.41	\$417,816.16	\$410,626.94
Carbon County Communications	\$3,865,017.88	\$2,918,934.90	\$2,011,392.48
Centre County 9-1-1	\$1,865,653.20	\$1,785,282.73	\$1,086,527.48
Chester County 9-1-1	\$6,363,463.59	\$6,313,508.74	\$3,536,354.09
City of Allentown	\$627,852.99	\$619,266.88	\$325,958.53
City of Bethlehem	\$5,203,388.29	\$5,124,254.73	\$3,335,898.26
Clarion County OES	\$622,947.44	\$574,646.94	\$574,558.10
Clearfield County 9-1-1	\$1,996,957.04	\$1,002,329.49	\$825,400.27
Clinton	\$127,282.83	\$119,622.32	\$66,432.07
Columbia	\$310,397.00	\$295,877.00	\$266,064.89
Crawford County OES	\$547,733.74	\$550,549.93	\$377,823.64
Cumberland	\$3,659,832.24	\$3,580,905.53	\$3,134,419.70
Dauphin County 9-1-1	\$15,550,740.59	\$4,880,898.60	\$3,572,792.11
Delaware County 911	\$11,992,281.82	\$8,696,594.50	\$3,789,035.38
Elk	\$304,404.50	\$663,030.58	\$514,890.28
Erie	\$12,051,836.79	\$4,905,257.91	\$2,205,382.67
Fayette County 9-1-1	\$357,874.36	\$357,874.36	\$357,874.36
Forest County	\$766,624.00	\$745,883.00	\$745,883.00
Franklin County DES	\$1,001,692.88	\$715,265.84	\$543,041.08
Fulton County 9-1-1	\$591,538.04	\$572,733.04	\$563,673.14
Greene County 9-1-1	\$621,942.92	\$446,291.80	\$364,139.59
Huntingdon	\$295,362.60	\$295,362.60	\$289,986.03
Indiana	\$471,787.89	\$404,803.13	\$225,092.62

Jefferson	\$258,285.61	\$225,099.19	\$225,099.19
Juniata County 9-1-1	\$713,407.44	\$707,759.35	\$707,759.35
Lackawanna County 9-1-1	\$5,016,422.12	\$4,664,731.10	\$3,713,043.17
Lancaster	\$702,318.64	\$702,318.64	\$284,825.54
Lawrence County 9-1-1	\$679,078.53	\$211,105.15	\$200,215.04
Lebanon County EMA	\$667,157.15	\$341,506.48	\$204,219.64
Lehigh	\$5,732,628.22	\$4,652,583.50	\$3,544,587.98
Luzerne County 9-1-1	\$1,027,707.50	\$477,677.75	\$310,594.83
Lycoming County 9-1-1	\$2,636,072.12	\$1,226,790.29	\$924,285.44
McKean County 9-1-1	\$132,739.99	\$132,739.99	\$132,739.99
Mercer County 9-1-1	\$2,495,714.00	\$1,598,020.36	\$1,598,020.36
Mifflin	\$4,480,305.49	\$2,270,113.40	\$2,217,927.84
Monroe County Control Center	\$6,273,418.58	\$6,242,349.41	\$2,729,077.30
Montgomery County 9-1-1	\$7,936,048.69	\$4,969,243.87	\$2,572,635.89
Montour County 9-1-1	\$414,731.68	\$301,229.83	\$257,203.36
Northampton County	\$420,375.41	\$420,375.41	\$173,384.22
Northumberland	\$1,582,335.62	\$854,038.40	\$514,000.66
Perry County 9-1-1	\$1,756,641.85	\$1,779,990.21	\$1,779,990.21
Philadelphia	\$21,456,203.15	\$15,812,986.71	\$9,400,002.26
Pike County	\$1,979,952.67	\$1,687,128.32	\$1,308,092.40
Potter	\$5,472,896.96	\$5,601,169.26	\$5,572,695.71
Schuylkill County	\$3,809,447.68	\$3,809,447.68	\$2,218,383.22
Snyder County DES	\$1,565,802.79	\$1,193,347.18	\$1,031,988.70
Somerset County 9-1-1	\$332,887.16	\$401,969.70	\$345,535.56
Sullivan County	\$1,441,979.17	\$1,315,954.17	\$1,315,954.17
Susquehanna County 9-1-1	\$933,855.20	\$271,630.54	\$175,488.30
Tioga	\$2,557,950.62	\$2,557,950.62	\$2,557,950.62
Union County Emergency Services	\$465,598.00	\$408,282.94	\$404,240.42
Venango County DES	\$660,095.52	\$660,095.52	\$660,095.52
Warren	\$162,674.82	\$126,024.82	\$118,333.30
Washington County 9-1-1	\$7,108,057.00	\$1,587,736.08	\$1,577,583.27
Wayne	\$743,806.23	\$371,428.36	\$348,262.82
Westmoreland County 9-1-1	\$3,881,094.43	\$3,656,341.66	\$2,480,361.77
Wyoming	\$2,436,493.90	\$796,060.00	\$680,251.88
York	\$2,054,608.39	\$642,040.73	\$550,834.52
TOTALS	\$188,857,415.02	\$138,323,917.28	\$98,366,542.40